



# Hearing aid

## Adjudication Guideline

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## Table of Contents

1. Abstract.....	3
1.1 For Members .....	3
1.2 For Medical Professionals .....	3
2. Scope.....	3
3. Adjudication Policy .....	4
3.1 Eligibility / Coverage Criteria.....	4
3.2 Requirements for Coverage.....	4
3.3 Non-Coverage.....	5
3.4 Payment and Coding Rules.....	5
4. Denial codes .....	5
5. Appendices .....	6
5.1 References .....	6
5.2 Revision History .....	6

## 1. Abstract

### 1.1 For Members

Hearing aids are sound-amplifying devices designed to aid people who have a hearing impairment.

A hearing aid has three basic parts: a microphone, amplifier, and speaker. The hearing aid receives sound through a microphone, which converts the sound waves to electrical signals and sends them to an amplifier. The amplifier increases the power of the signals and then sends them to the ear through a speaker

### 1.2 For Medical Professionals

Different types of hearing aids are as follows:

- Behind-the-ear (BTE) aids: Most parts are contained in a small plastic case that rests behind the ear. This style is often chosen for young children because it can accommodate various ear mold types, which need to be replaced as the child grows. Also, the BTE aids are easy to be cleaned and handled.
- In-the-ear (ITE) aids: All parts of the hearing aid are contained in a shell that fills in the outer part of the ear. The ITE aids are larger than the in-the-canal and completely-in-the-canal aids.
- In-the-canal (ITC) aids and completely-in-the-canal (CIC) aids: These hearing aids are contained in tiny cases that fit partly or completely into the ear canal

## 2. Scope

This Adjudication Rule highlights the medical overview along with coverage and payment requirements by Daman as per policy terms and conditions for hearing aids.

## 3. Adjudication Policy

### 3.1 Eligibility / Coverage Criteria

#### **Clinical indications based on current guidelines for hearing aid:**

- the tone audiometric hearing loss in the better hearing ear should be at least 30 dB in at least one of the test frequencies between 500 and 4000 Hz, and
- speech audiometry should reveal an understanding in the better hearing ear with headphones in the Freiburg monosyllabic test of not more than 80% at 65 dB

National Insurance Company Daman – PJSC ("Daman") implemented a new standard price for the listed HCPCS and the below maximum fee shall be applied for all plans under the Standard Provider Contract (the "SPC") to all eligible Health Care Providers effective **1st January 2020**.

Type	Code	Description
HCPCS	V5254	Hearing aid, digital, monaural, CIC
HCPCS	V5255	Hearing aid, digital, monaural, ITC
HCPCS	V5256	Hearing aid, digital, monaural, ITE
HCPCS	V5257	Hearing aid, digital, monaural, BTE
HCPCS	V5258	Hearing aid, digital, binaural, CIC
HCPCS	V5259	Hearing aid, digital, binaural, ITC
HCPCS	V5260	Hearing aid, digital, binaural, ITE
HCPCS	V5261	Hearing aid, digital, binaural, BTE
HCPCS	V5266	Battery for use in hearing device
HCPCS	V5336	Repair/modification of augmentative communicative system or device (excludes adaptive hearing aid)
HCPCS	V5014	Repair/modification of a hearing aid
HCPCS	V5180	Hearing aid, CROS, behind the ear
HCPCS	V5220	Hearing aid, BICROS, behind the ear
HCPCS	V5267	Hearing aid supplies / Accessories

### 3.2 Requirements for Coverage

- ICD and CPT codes must be coded to the highest level of specificity.
- Failure to submit, upon request or when requesting a clinical history, indication the need for testing will result in rejection of claim.

### 3.3 Non-Coverage

- Hearing aids will not be covered for visitors plan and plans with no DME benefit /hearing aid as per policy terms and conditions.

### 3.4 Payment and Coding Rules

Please apply DOH payment rules and regulations and relevant coding manuals for ICD, CPT.

## 4. Denial Codes

Code	Code Description
NCOV-003	Service(s) is (are) not covered
MNEC-004	Service is not clinically indicated based on good clinical practice, without additional supporting diagnosis/activities
MNEC-003	Service is not clinically indicated based on good clinical practice
PRICE-002	Payment is included in the allowance for another service
MNEC-005	Service /supply may be appropriate, but too frequent
CODE-010	Activity/diagnosis inconsistent with clinician's speciality

## 5. Appendices

### 5.1 References

<https://www.fda.gov/medicaldevices/productsandmedicalprocedures/homehealthandconsumer/consumerproducts/hearingaids/ucm181470.htm>  
<https://www.nidcd.nih.gov/health/hearing-aids>  
<https://www.healthyhearing.com/help/hearing-aids/types>  
<https://www.audi-lab.com/types-of-hearing-aids-advantages-disadvantages>  
[http://www.who.int/healthinfo/statistics/bod\\_hearingloss.pdf](http://www.who.int/healthinfo/statistics/bod_hearingloss.pdf)  
<https://www.asha.org/uploadedfiles/ais-hearing-loss-types-degree-configuration.pdf>  
<https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5738937/>  
<https://emedicine.medscape.com/article/994159-treatment>  
<https://emedicine.medscape.com/article/1822962-overview#showall>

### 5.2 Revision History

Date	Change(s)
05.01.2020	Release of V1.0
28.02.2025	Release of V2.0
1.11.2025	Reupload of Adjudication

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