

Hearing aid

Adjudication Guideline

Rule Category:
Medical

Ref: No:
2019-MN-0034

Version Control:
Version No.2.0

Effective Date:
05/01/2020

Revision Date:
28/02/2025

Approved by:
Daman

Responsible:
Medical Standards
& Research

**Related Adjudication
Guidelines:**

Table of Contents

1.	Abstract	3
1.1	For Members.....	3
1.2	For Medical Professionals.....	3
2.	Scope	3
3.	Adjudication Policy.....	4
3.1	Eligibility / Coverage Criteria.....	4
3.2	Requirements for Coverage	4
3.3	Non-Coverage.....	5
3.4	Payment and Coding Rules	5
4.	Denial codes	5
5.	Appendices	6
5.1	References	6
5.2	Revision History	6

1. Abstract

1.1 For Members

Hearing aids are sound-amplifying devices designed to aid people who have a hearing impairment.

A hearing aid has three basic parts: a microphone, amplifier, and speaker. The hearing aid receives sound through a microphone, which converts the sound waves to electrical signals and sends them to an amplifier. The amplifier increases the power of the signals and then sends them to the ear through a speaker

1.2 For Medical Professionals

Different types of hearing aids are as follows:

- Behind-the-ear (BTE) aids: Most parts are contained in a small plastic case that rests behind the ear. This style is often chosen for young children because it can accommodate various ear mold types, which need to be replaced as the child grows. Also, the BTE aids are easy to be cleaned and handled.
- In-the-ear (ITE) aids: All parts of the hearing aid are contained in a shell that fills in the outer part of the ear. The ITE aids are larger than the in-the-canal and completely-in-the-canal aids.
- In-the-canal (ITC) aids and completely-in-the-canal (CIC) aids: These hearing aids are contained in tiny cases that fit partly or completely into the ear canal

2. Scope

This Adjudication Rule highlights the medical overview along with coverage and payment requirements by Daman as per policy terms and conditions for hearing aids.

3. Adjudication Policy

3.1 Eligibility / Coverage Criteria

Clinical indications based on current guidelines for hearing aid:

- the tone audiometric hearing loss in the better hearing ear should be at least 30 dB in at least one of the test frequencies between 500 and 4000 Hz, and
- speech audiometry should reveal an understanding in the better hearing ear with headphones in the Freiburg monosyllabic test of not more than 80% at 65 dB

National Insurance Company Daman – PJSC (“Daman”) implemented a new standard price for the listed HCPCS and the below maximum fee shall be applied for all plans under the Standard Provider Contract (the “SPC”) to all eligible Health Care Providers effective **1st January 2020**.

Type	Code	Description	Daman Price
HCPCS	V5254	Hearing aid, digital, monaural, CIC	7600
HCPCS	V5255	Hearing aid, digital, monaural, ITC	7600
HCPCS	V5256	Hearing aid, digital, monaural, ITE	7600
HCPCS	V5257	Hearing aid, digital, monaural, BTE	7600
HCPCS	V5258	Hearing aid, digital, binaural, CIC	15200
HCPCS	V5259	Hearing aid, digital, binaural, ITC	15200
HCPCS	V5260	Hearing aid, digital, binaural, ITE	15200
HCPCS	V5261	Hearing aid, digital, binaural, BTE	15200
HCPCS	V5266	Battery for use in hearing device	200
HCPCS	V5336	Repair/modification of augmentative communicative system or device (excludes adaptive hearing aid)	750
HCPCS	V5014	Repair/modification of a hearing aid	750
HCPCS	V5180	Hearing aid, CROS, behind the ear	4500
HCPCS	V5220	Hearing aid, BICROS, behind the ear	4500
HCPCS	V5267	Hearing aid supplies / Accessories	0

3.2 Requirements for Coverage

- ICD and CPT codes must be coded to the highest level of specificity.
- Failure to submit, upon request or when requesting a clinical history, indication the need for testing will result in rejection of claim.

3.3 Non-Coverage

- Hearing aids will not be covered for visitors plan and plans with no DME benefit /hearing aid as per policy terms and conditions.

3.4 Payment and Coding Rules

Please apply DOH payment rules and regulations and relevant coding manuals for ICD, CPT.

4. Denial Codes

Code	Code Description
NCOV-003	Service(s) is (are) not covered
MNEC-004	Service is not clinically indicated based on good clinical practice, without additional supporting diagnosis/activities
MNEC-003	Service is not clinically indicated based on good clinical practice
PRICE-002	Payment is included in the allowance for another service
MNEC-005	Service /supply may be appropriate, but too frequent
CODE-010	Activity/diagnosis inconsistent with clinician's speciality

5. Appendices

5.1 References

<https://www.fda.gov/medicaldevices/productsandmedicalprocedures/homehealth/consumerproducts/hearingaids/ucm181470.htm>
<https://www.nidcd.nih.gov/health/hearing-aids>
<https://www.healthyhearing.com/help/hearing-aids/types>
<https://www.audi-lab.com/types-of-hearing-aids-advantages-disadvantages>
http://www.who.int/healthinfo/statistics/bod_hearingloss.pdf
<https://www.asha.org/uploadedfiles/ais-hearing-loss-types-degree-configuration.pdf>
<https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5738937/>
<https://emedicine.medscape.com/article/994159-treatment>
<https://emedicine.medscape.com/article/1822962-overview#showall>

5.2 Revision History

Date	Change(s)
05.01.2020	Release of V1.0
28.2.2025	Release of V2.0

Disclaimer

By accessing these Daman Adjudication Guidelines, you acknowledge that you have read and understood the terms of use set out in the disclaimer below:

The information contained in this Adjudication Guideline is intended to outline the procedures of adjudication of medical claims as applied by The National Insurance Company – Daman (hereinafter "Daman"). The Adjudication Guideline is not intended to be comprehensive, should not be used as treatment guidelines and should only be used for the purpose of reference or guidance for adjudication procedures and shall not be construed as conclusive. Daman in no way interferes with the treatment of patient and will not bear any responsibility for treatment decisions interpreted through Daman Adjudication Guideline. Treatment of patient is and remains at all times the sole responsibility of the treating Healthcare Provider. This Adjudication Guideline does not grant any rights or impose obligations on Daman. The Adjudication Guideline and all of the information it contains are provided "as is" without warranties of any kind, whether express or implied which are hereby expressly disclaimed.

Under no circumstances will Daman be liable to any person or business entity for any direct, indirect, special, incidental, consequential, or other damages arising out of any use of, access to, or inability to use or access to, or reliance on this Adjudication Guideline including but without limitation to, any loss of profits, business interruption, or loss of programs or information, even if Daman has been specifically advised of the possibility of such damages. Daman also disclaims all liability for any material contained in other websites linked to Daman website.

This Adjudication Guideline is subject to the laws, decrees, circulars and regulations of Abu Dhabi and UAE. Any information provided herein is general and is not intended to replace or supersede any laws or regulations related to the Adjudication Guideline as enforced in the UAE issued by any governmental entity or regulatory authority, or any other written document governing the relationship between Daman and its contracting parties.

This Adjudication Guideline is developed by Daman and is the property of Daman and may not be copied, reproduced, distributed or displayed by any third party without Daman's express written consent. This Adjudication Guideline incorporates the Current Procedural Terminology (CPT®), which is a registered trademark of the American Medical Association ("AMA") and the CPT codes and descriptions belong to the AMA. Daman reserves the right to modify, alter, amend or obsolete the Adjudication Guideline at any time by providing one month prior notice.