

CREDIT INVOICE



Meet Ahmed, he is an Insurance Manager at a construction firm.



**One of the employees working at the firm has resigned
and Ahmed has to cancel this employee's insurance card**



Since the policy has not expired yet, there is a premium that Ahmed can get back for the remaining months.



You've got
credit!

Once the member cancellation has been completed,
Ahmed will receive a credit note for the unused premium.



He now has an option to use this credit to pay any outstanding amount in their policy or choose to refund the amount.



So, he's wondering how he can get a credit refund.



Don't worry, Ahmad, it only takes a few steps!

We have upgraded our services to allow you to submit and track your applications on the spot. To start please click here

Sign in

search

عربي

ضمان
Daman

Sign in with UAE PASS

USERNAME
Your username

PASSWORD
Your password

SIGN IN

Forgot your password?

DON'T HAVE AN ACCOUNT?

REGISTER NOW

Daman Smart Branch
Manage all your Enhanced plans

SCHEDULE A MEETING!

insurance

Business insurance

Using your insurance

Get active
get healthy

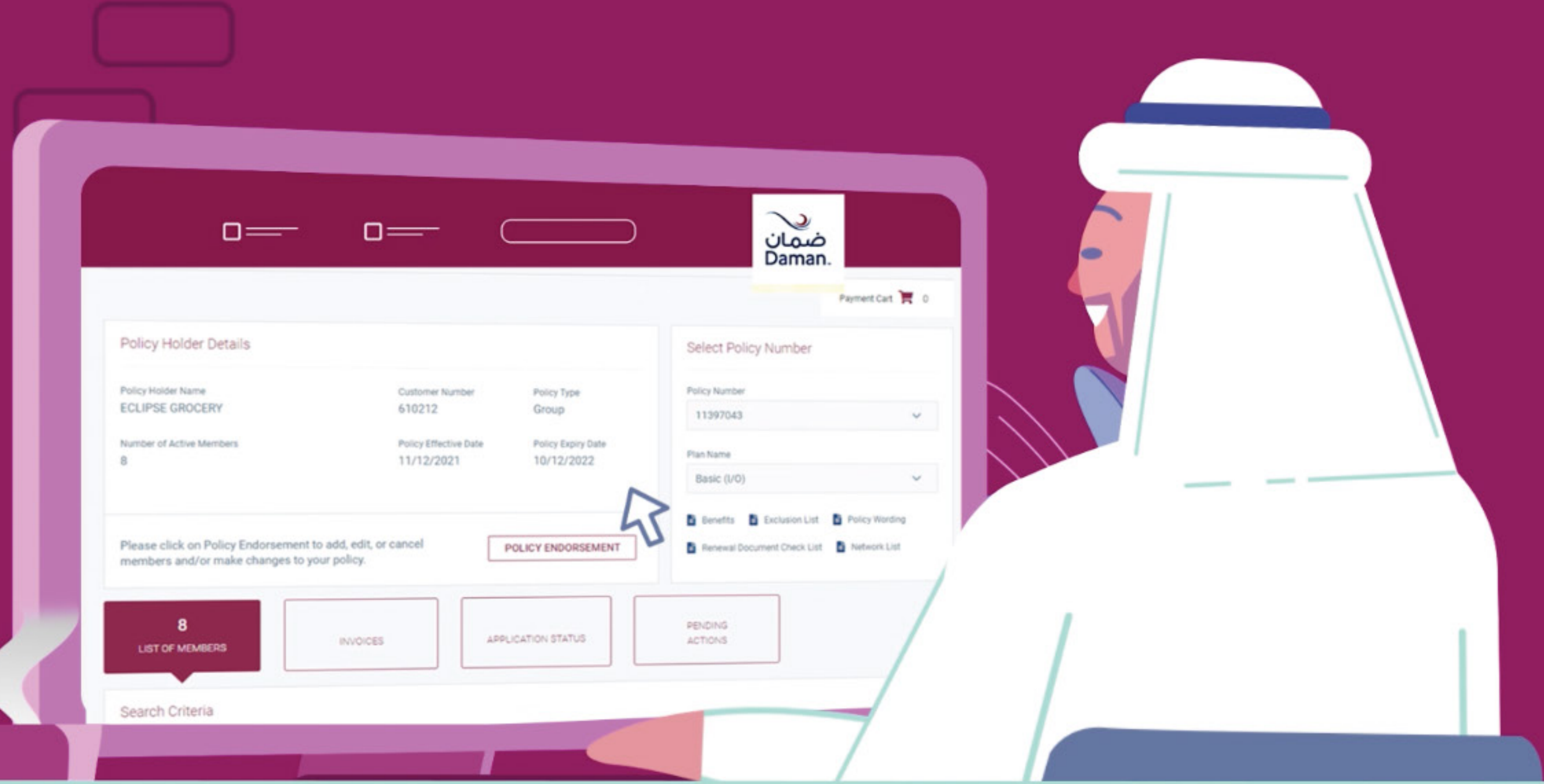
Track your application

damanhealth.ae/en/sign-in-form

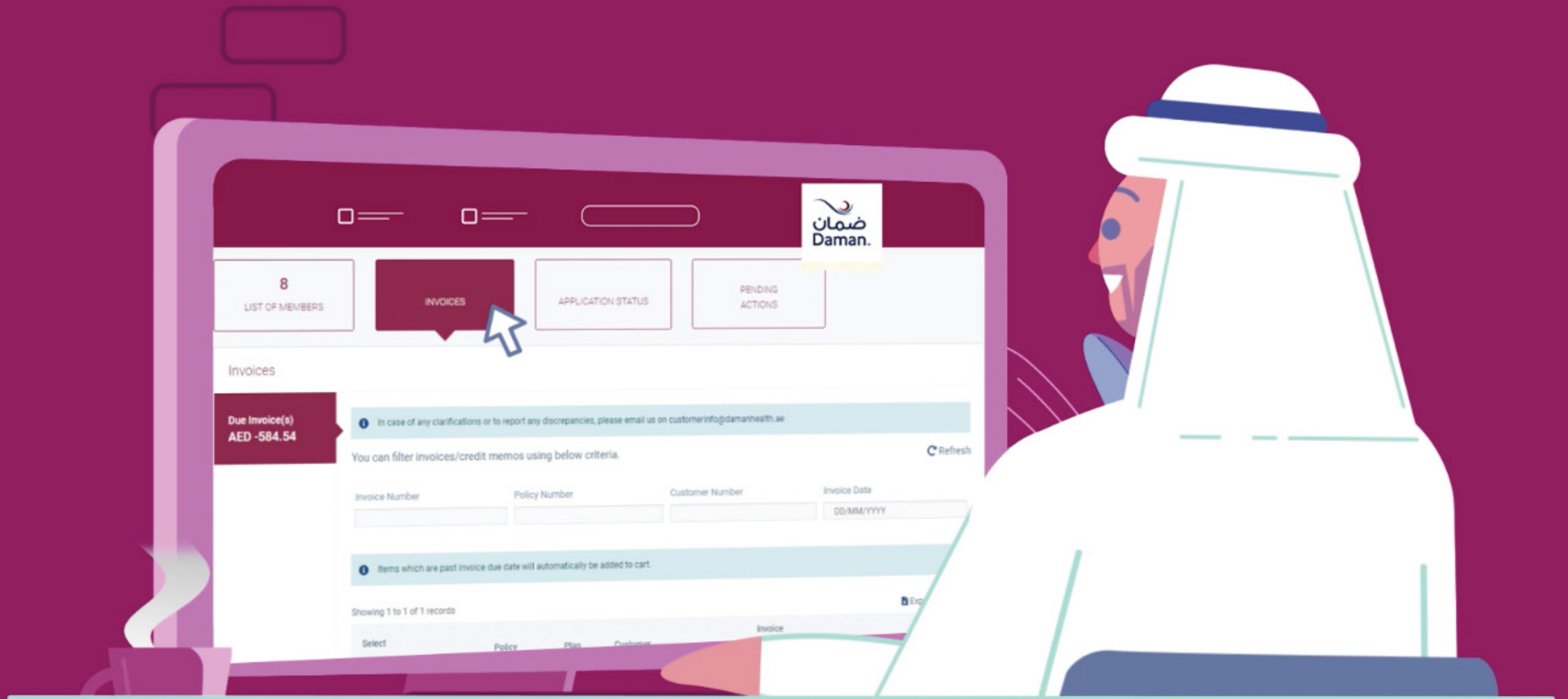
You just need your “MyDaman” account.



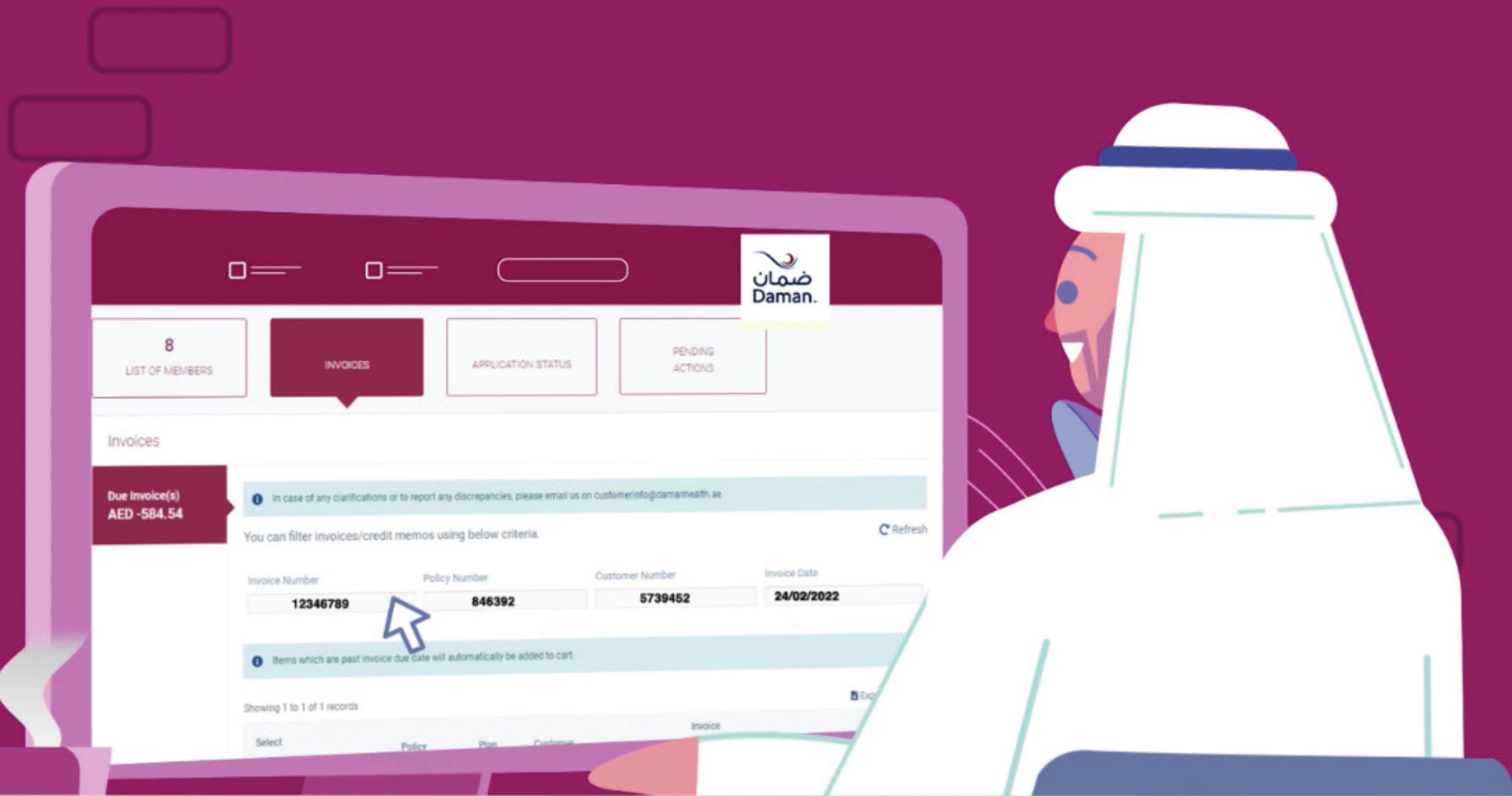
First, Ahmed will need to sign into his “MyDaman” account.



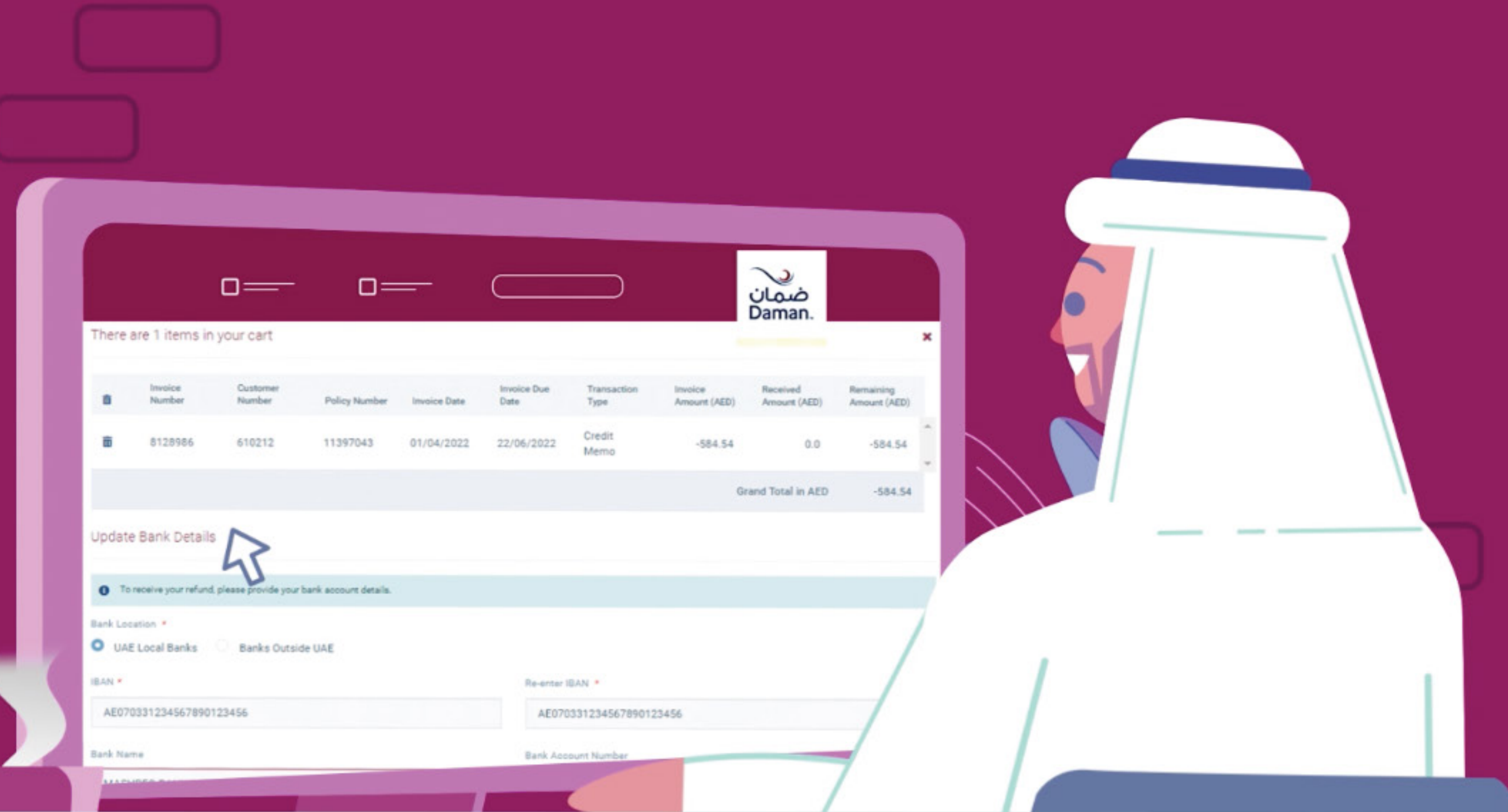
Then, he will click on the Invoices tab where he can see outstanding and pending invoices.



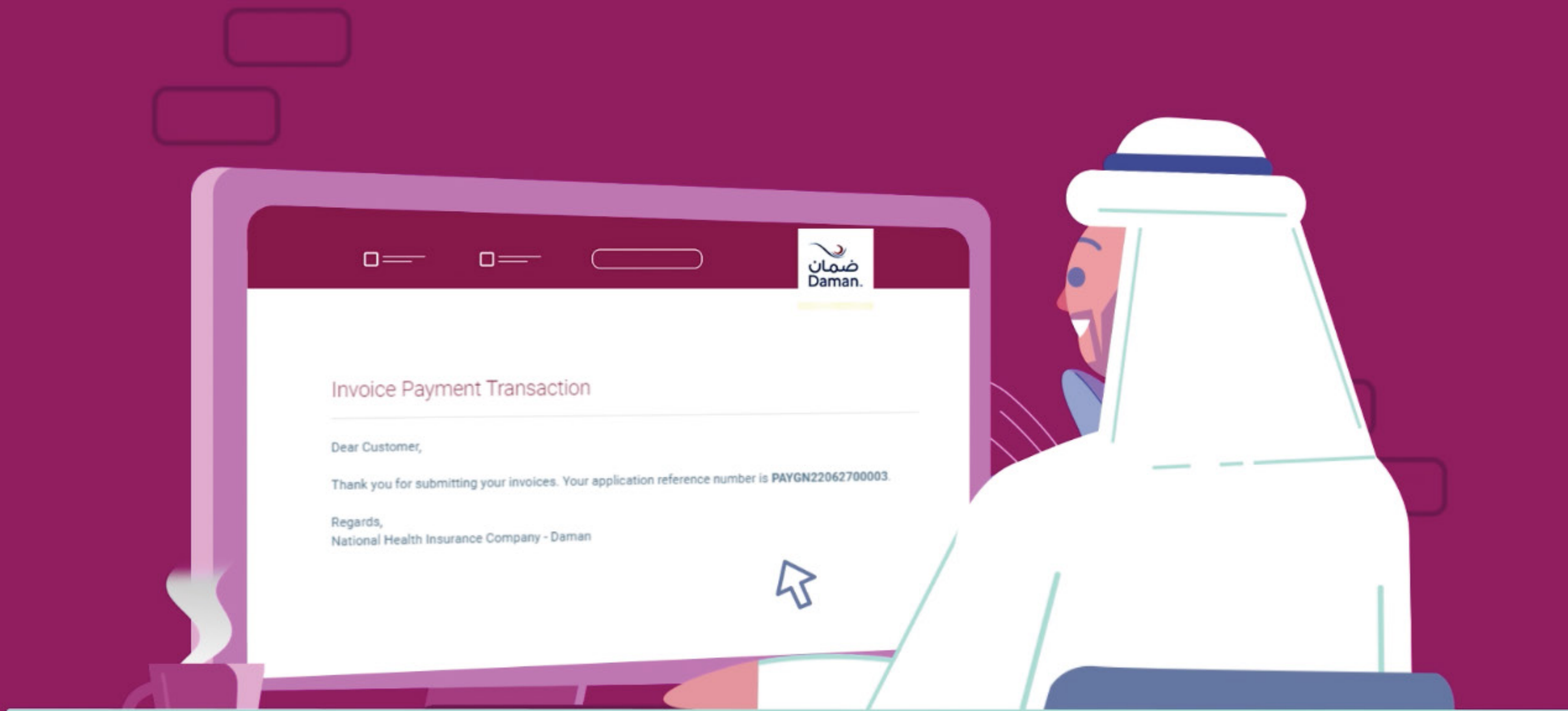
He will then select the credit invoice he wants to refund and click “Proceed to cart”.



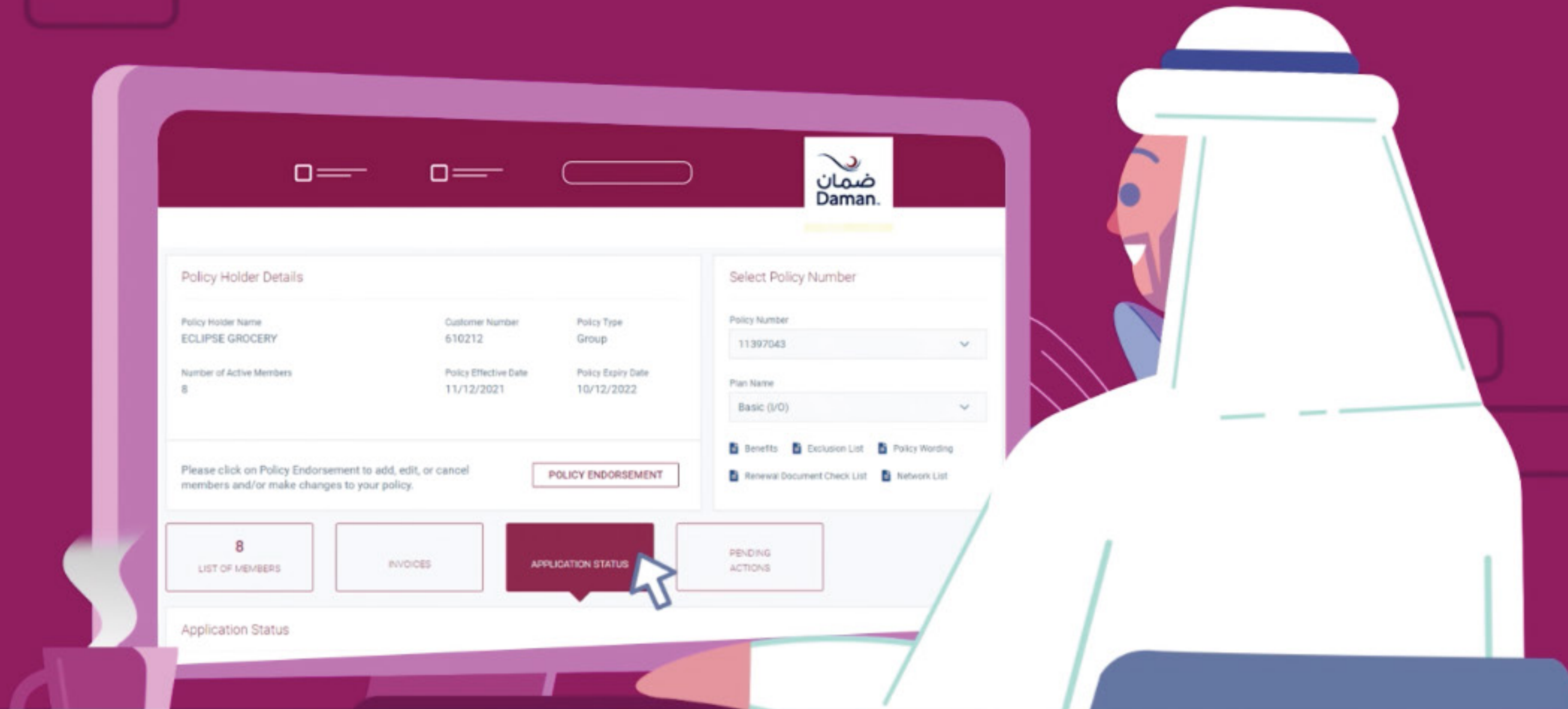
Ahmed will then fill in his company's bank details and click submit,



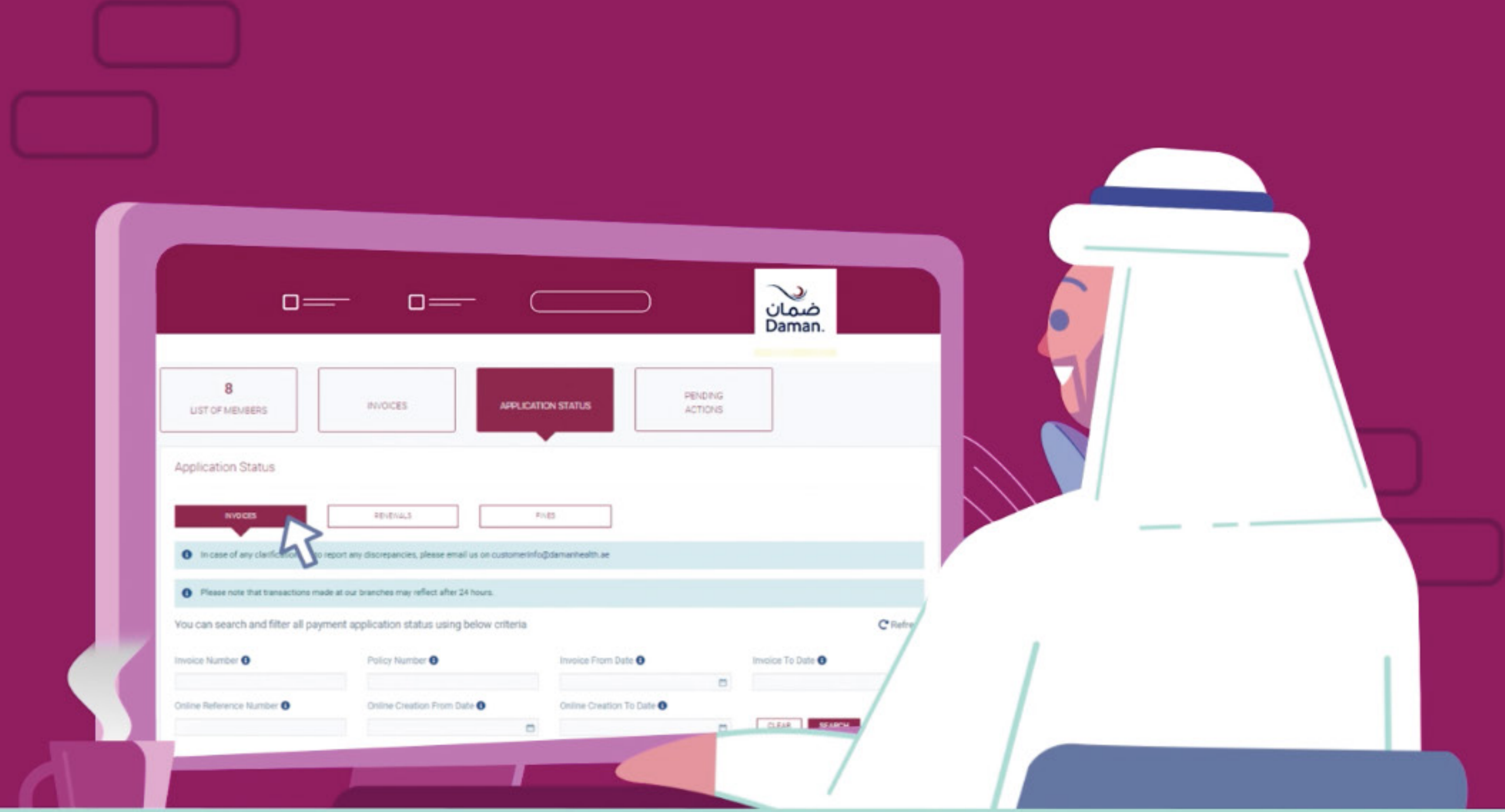
where he will be redirected to the confirmation message.



Now, if Ahmed wants to check the status of his credit invoice refund -



he can just click the Application status tab on his account's homepage,



and select Invoices to check the status.



**Refunds usually take between 7-10 working days
to be reflected in the bank account,**



Email Received!



but we will surely send Ahmed an email notification
to inform him when it has been completed.



600 5 32626



customerinfo@damaninsurance.ae