

HOW TO USE THE DAMAN APP



ضمان
Damman™



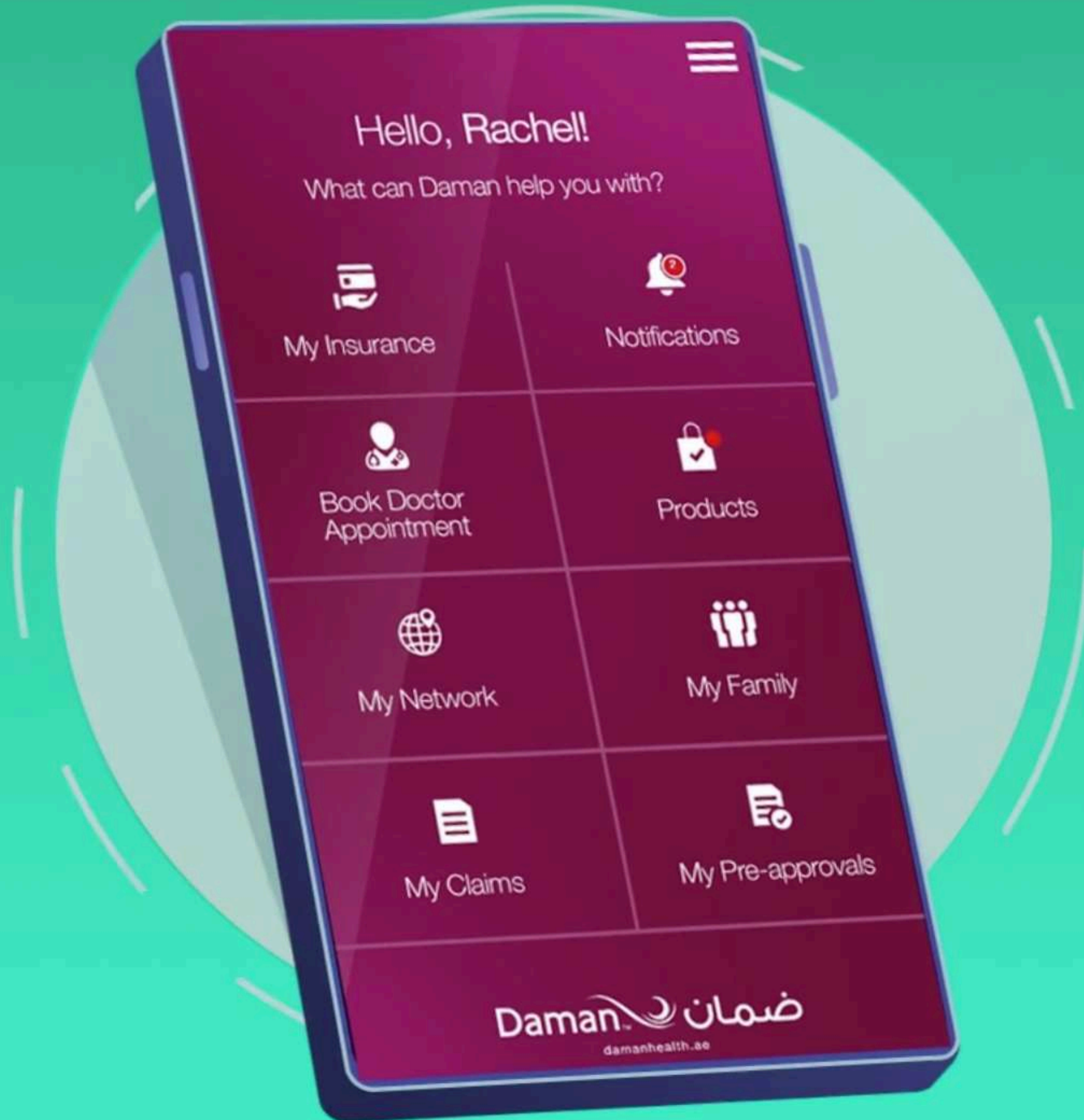
The Damman App is designed to simplify health insurance for you,



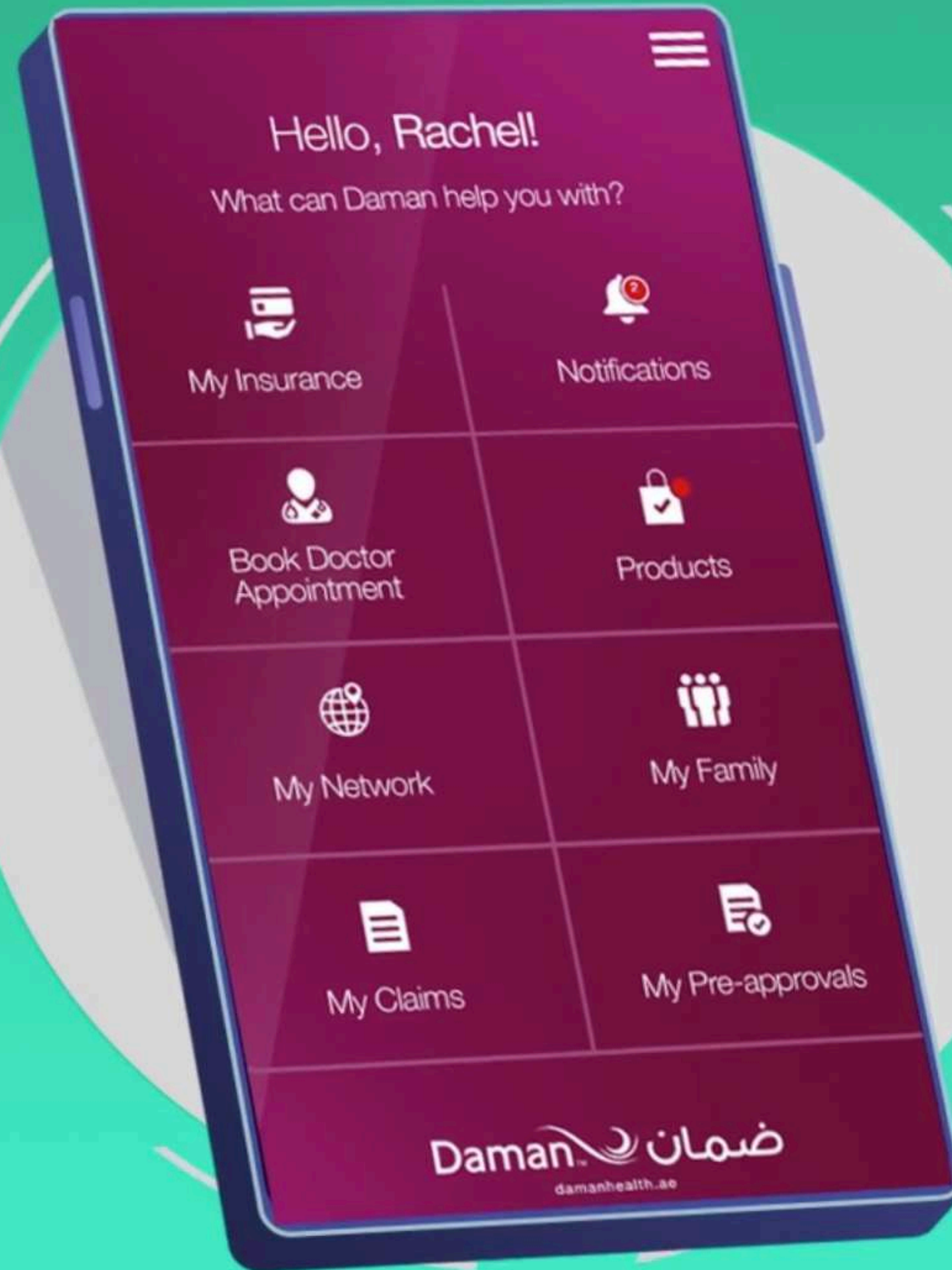
ضمان
Damman™



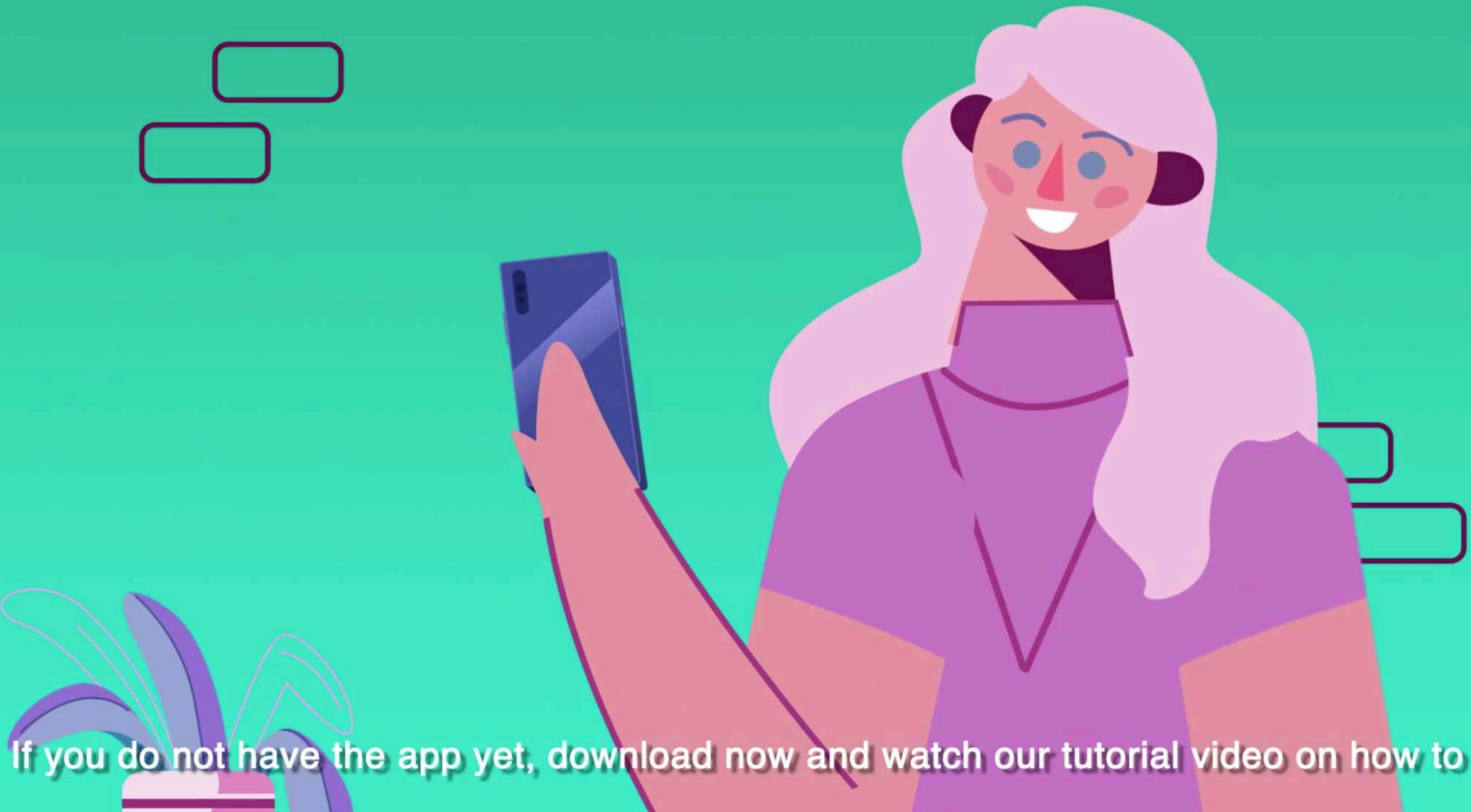
so you can manage your insurance hassle-free.



Download and register on the Daman app to benefit from many services at your fingertips



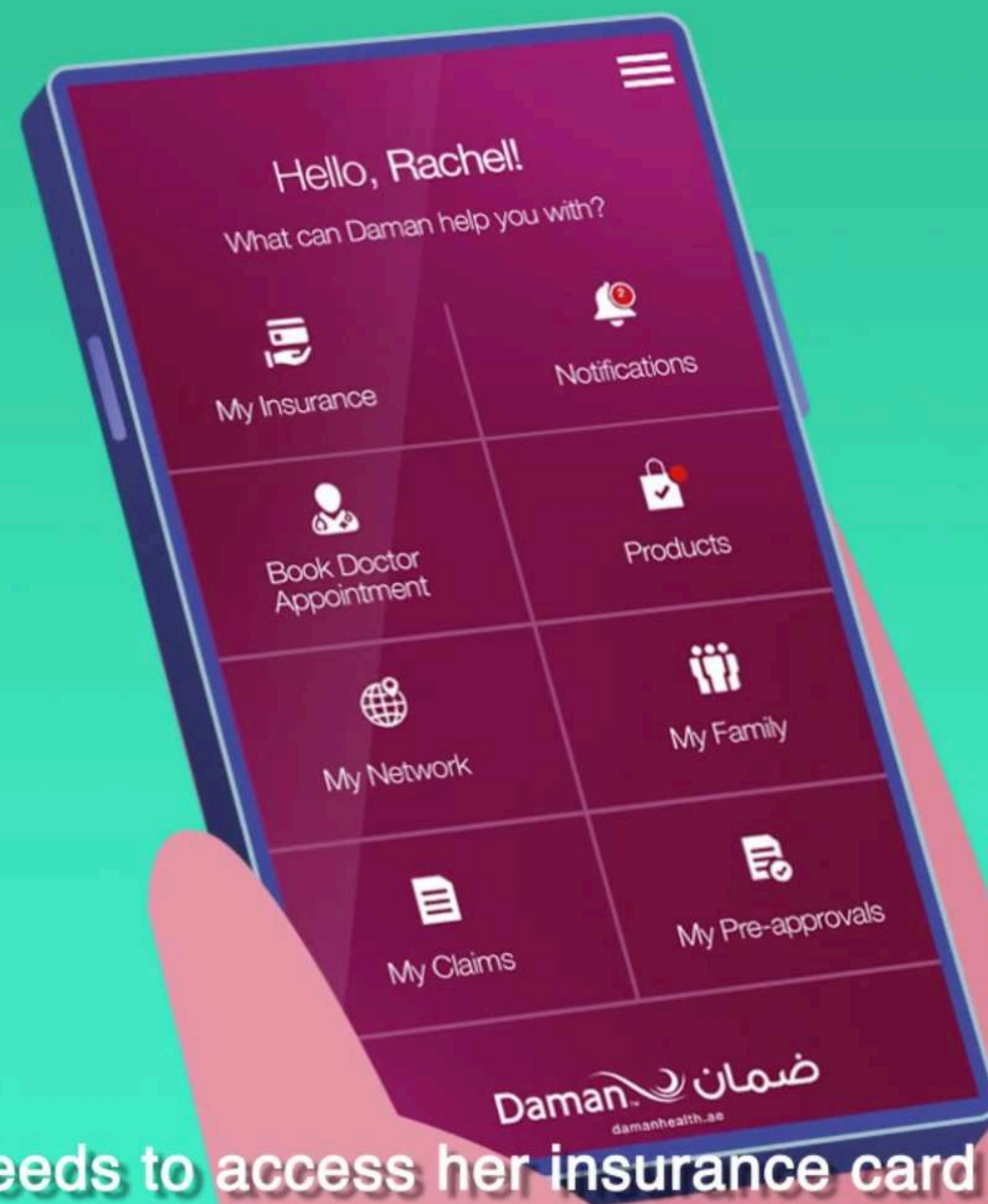
and make managing your insurance easy and convenient - just like Rachel!



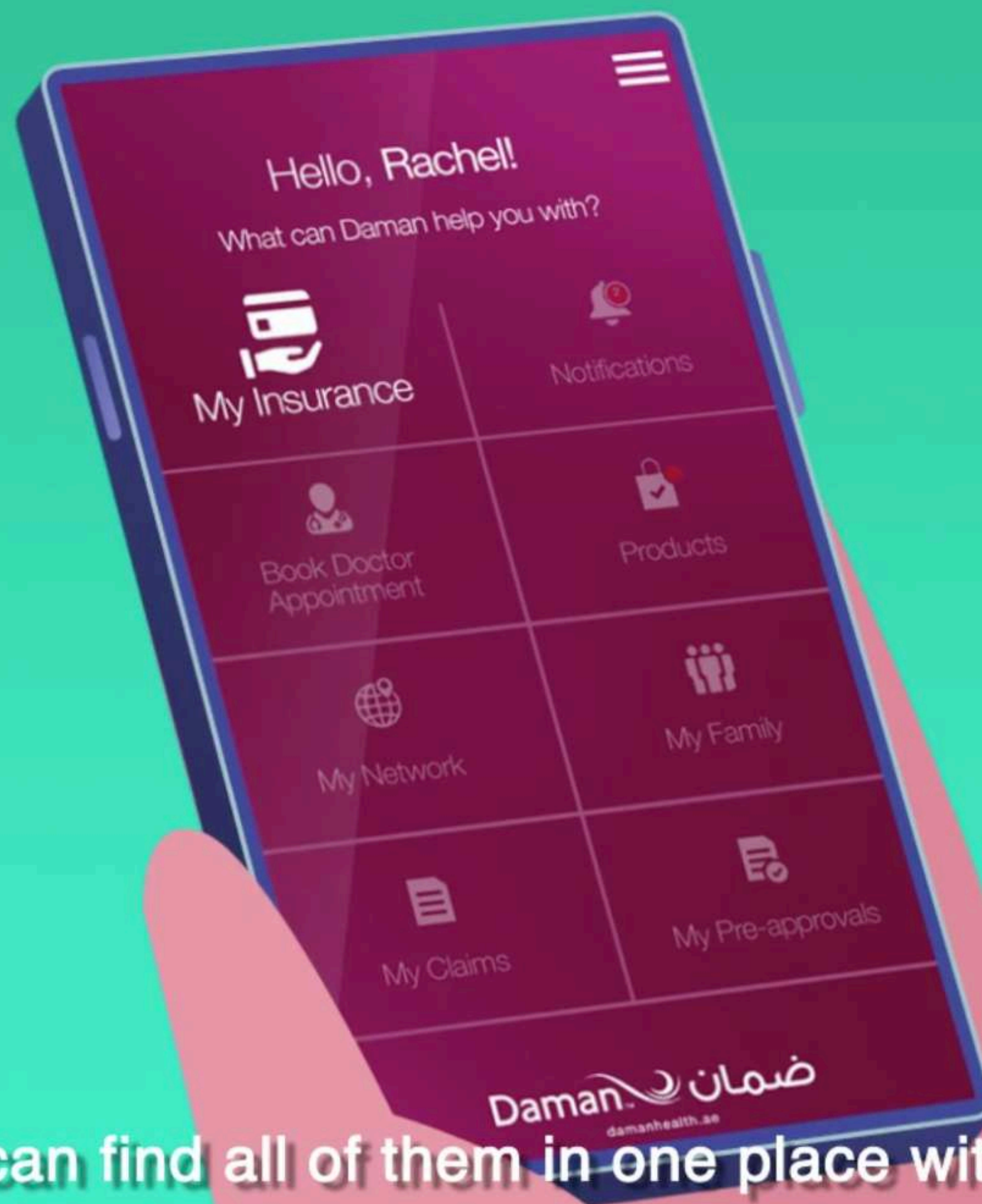
If you do not have the app yet, download now and watch our tutorial video on how to register.



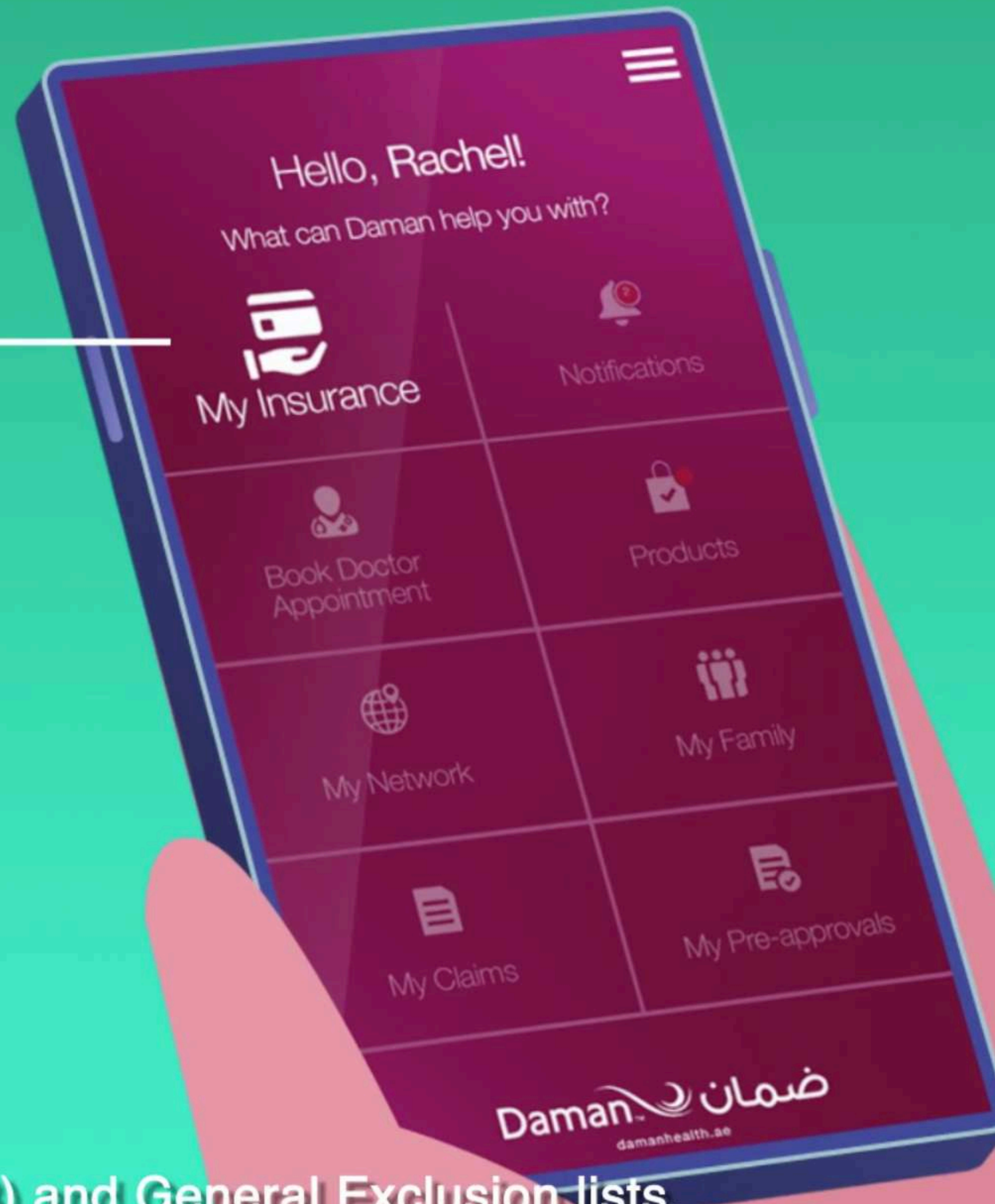
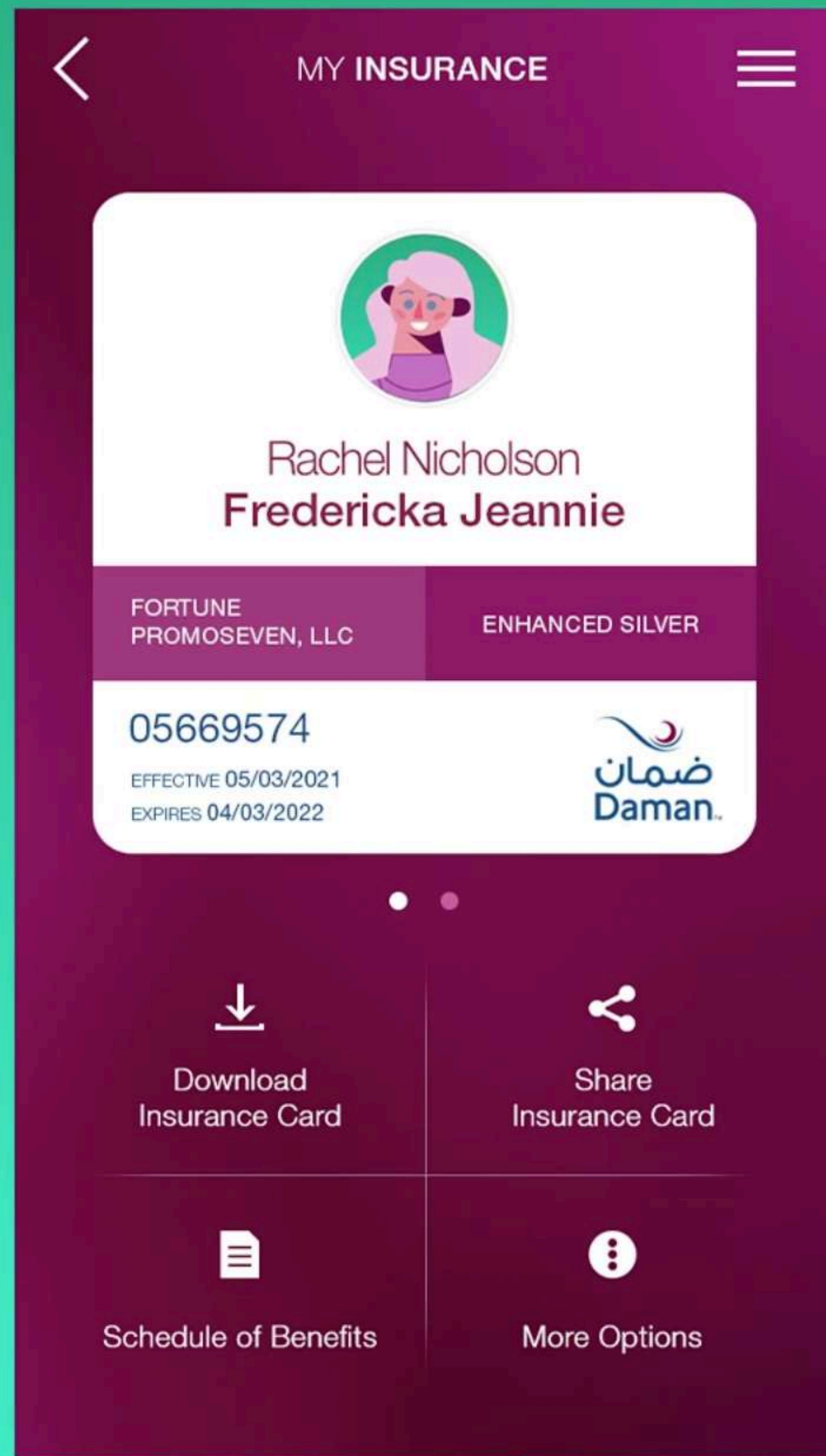
Let's now see how the different app features comes in handy to Rachel.



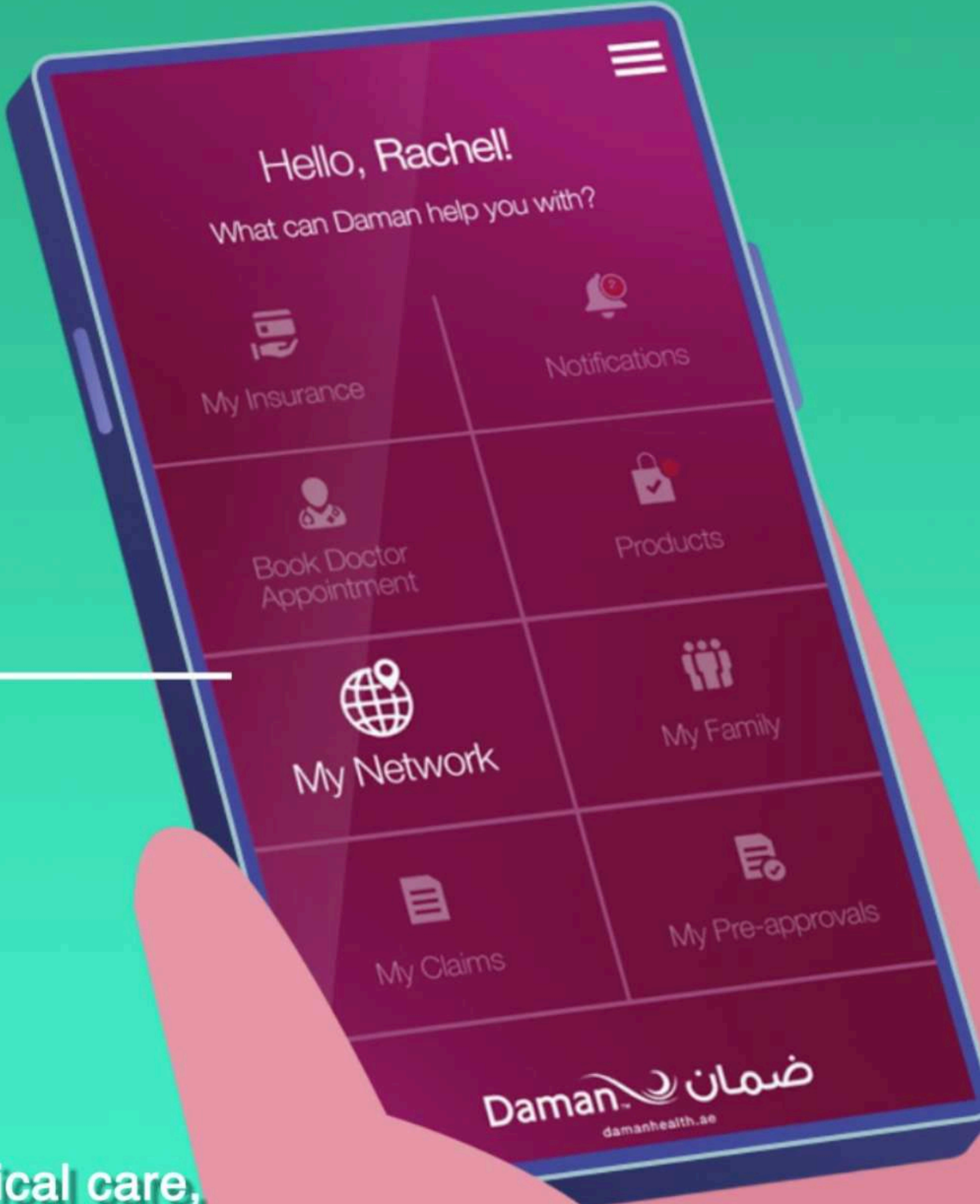
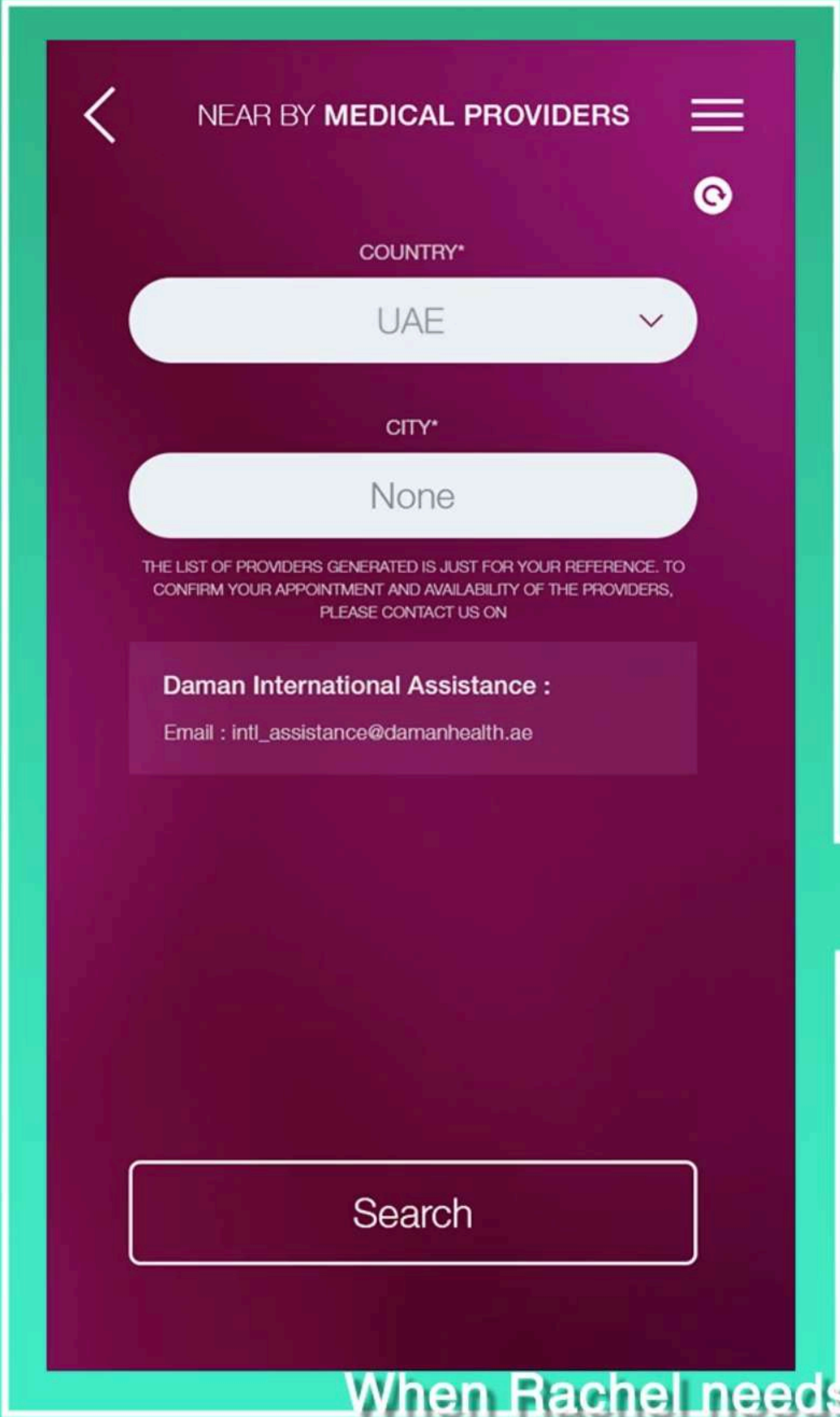
If Rachel needs to access her insurance card and other documents,



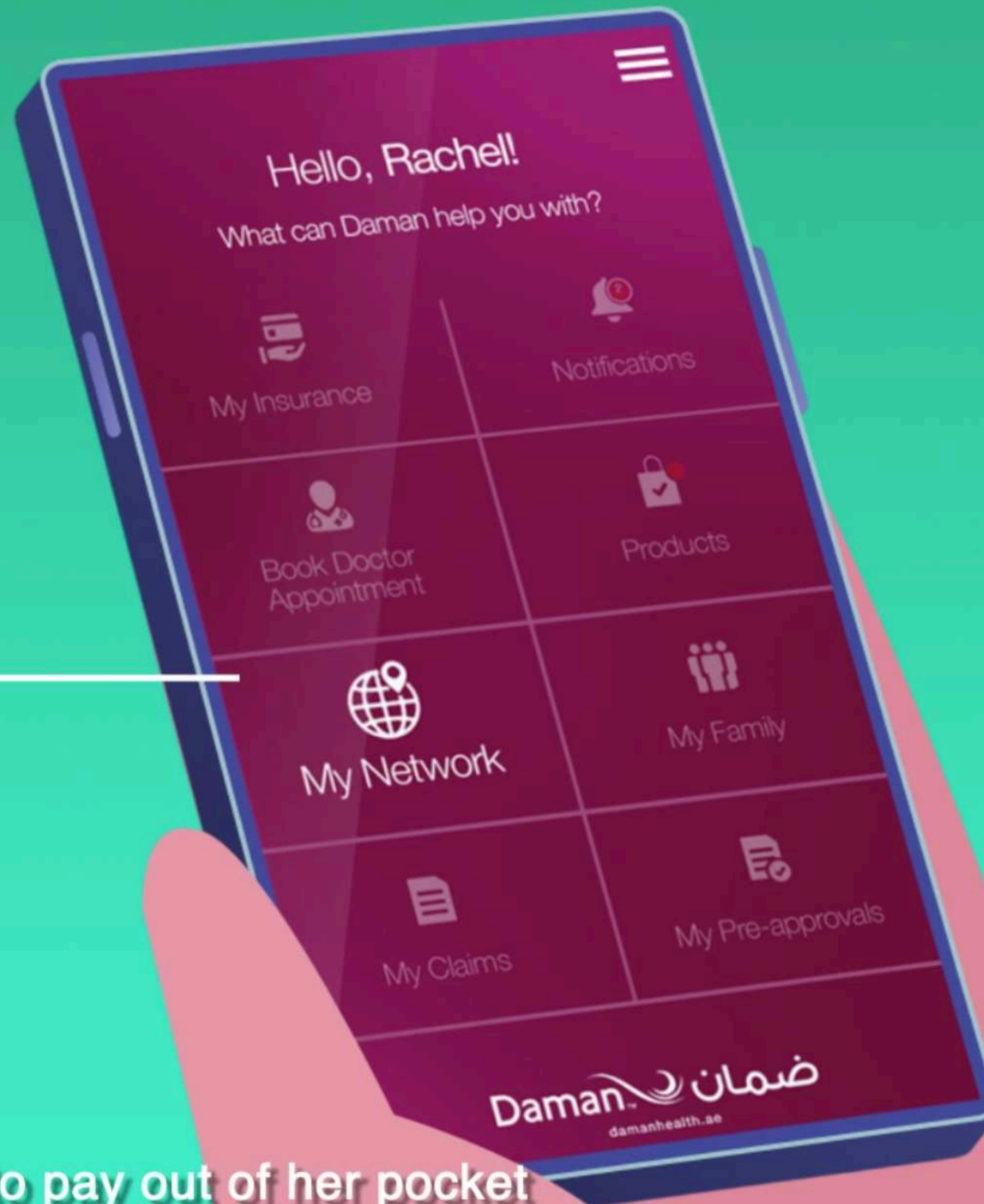
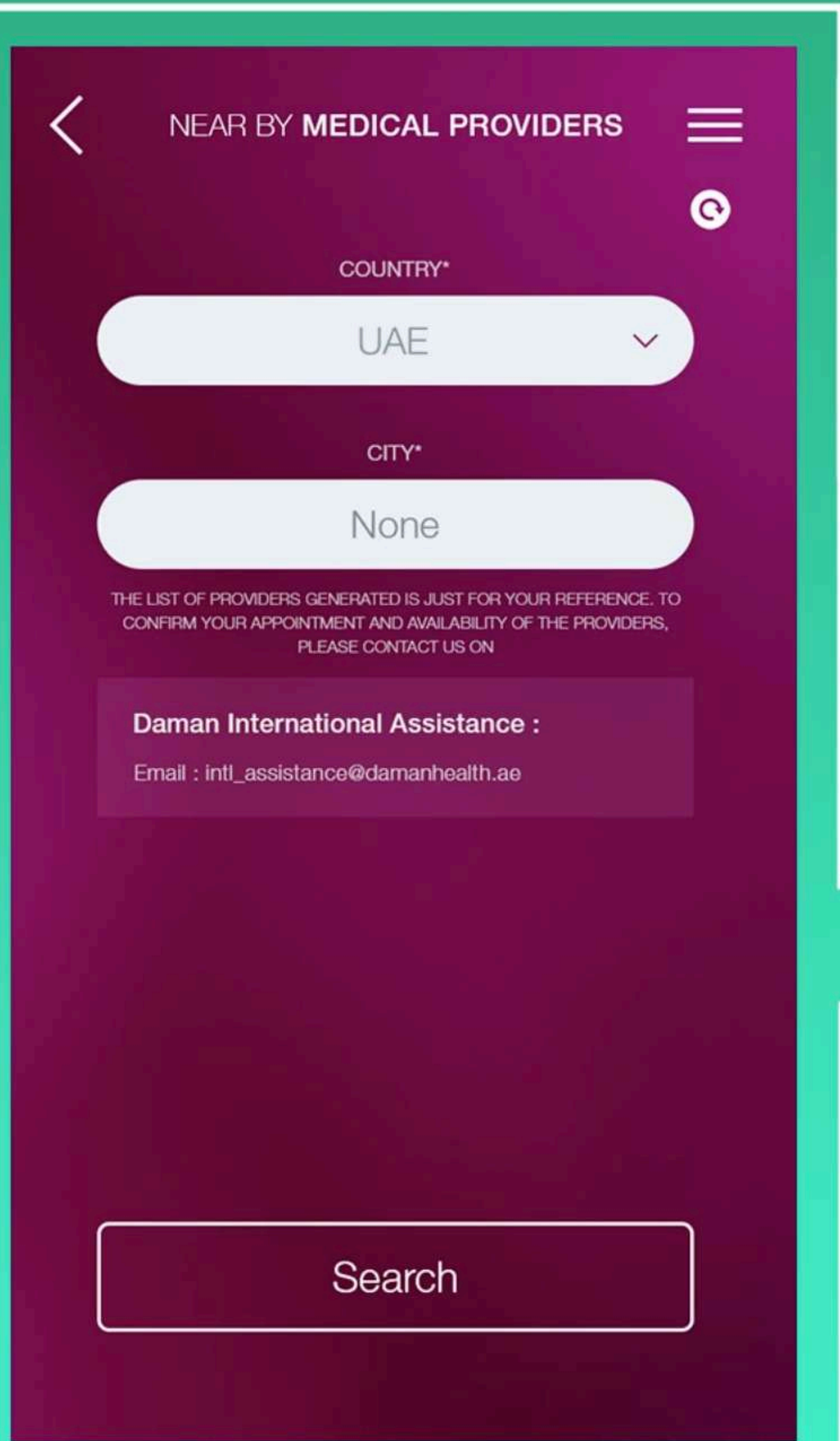
she can find all of them in one place with My Insurance,



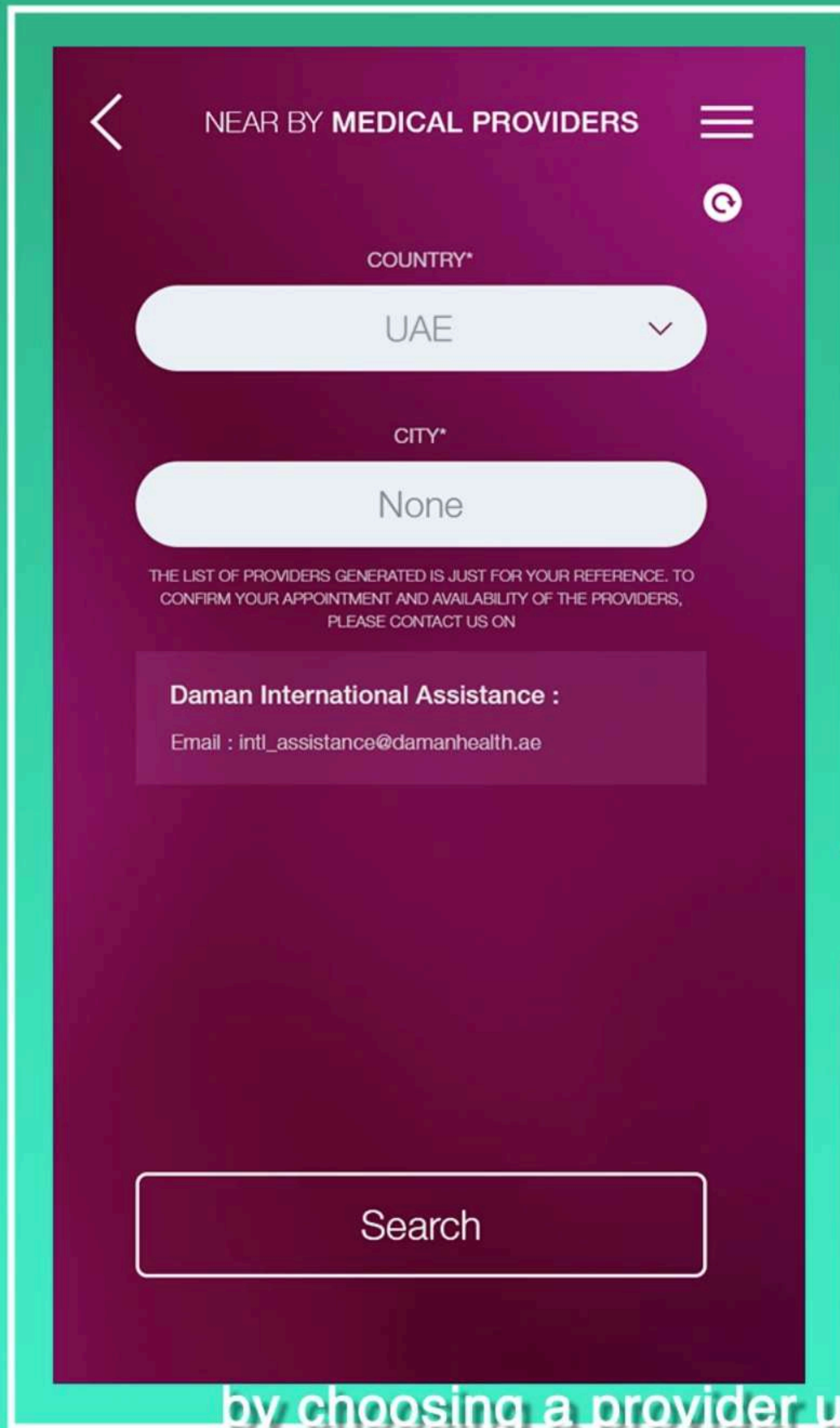
including her digital card, Schedule of Benefit (SOB) and General Exclusion lists.



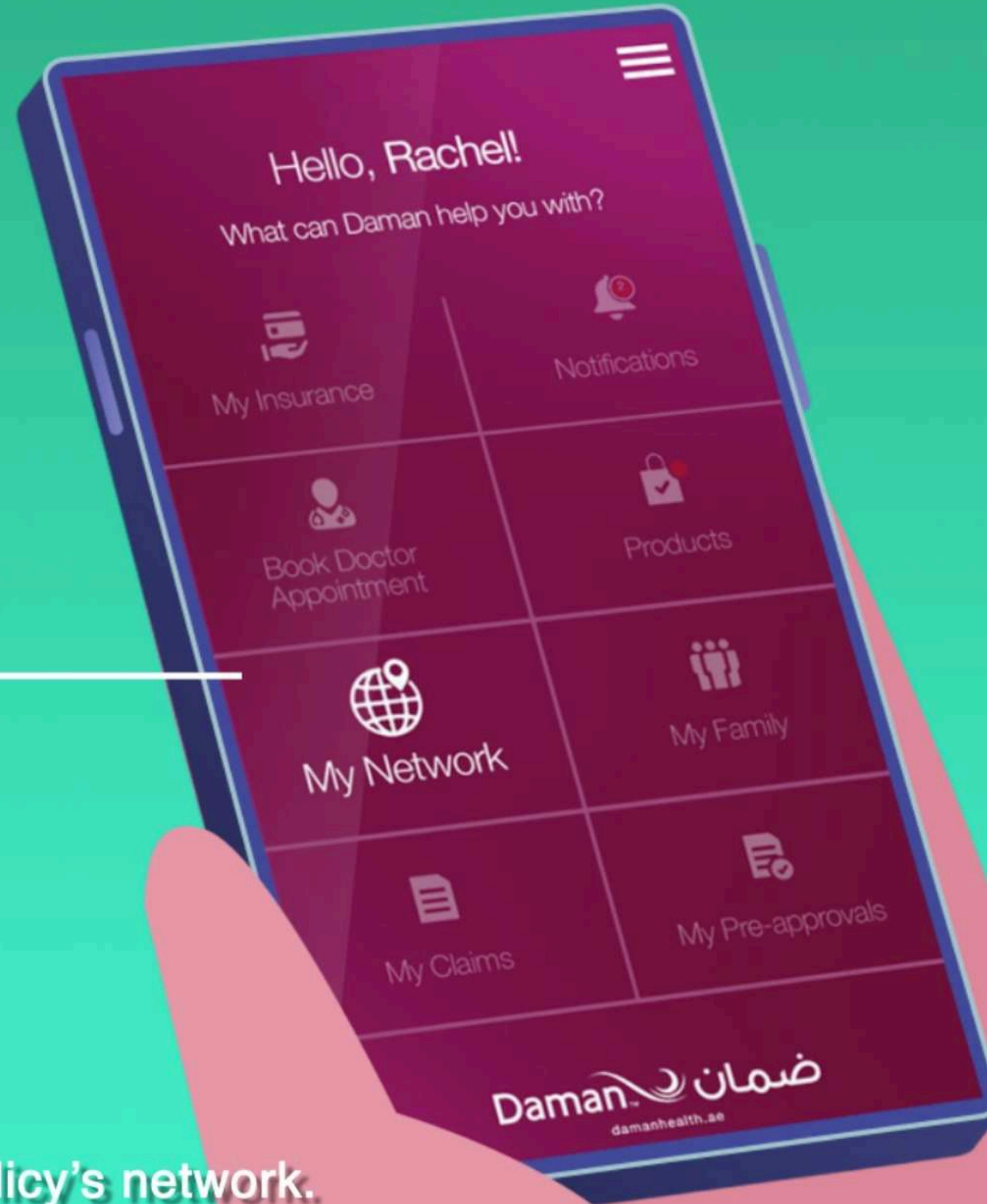
When Rachel needs to get medical care,

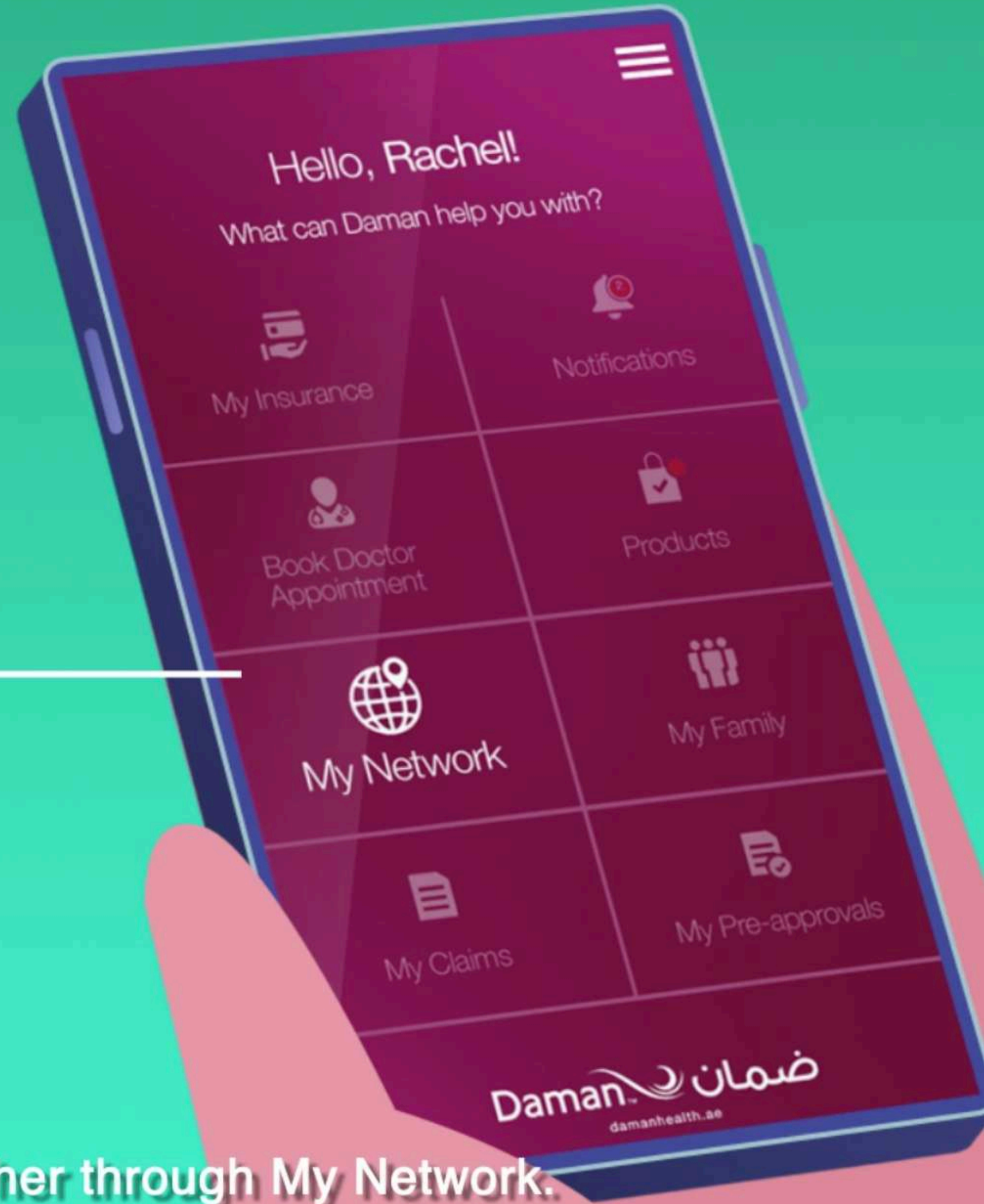
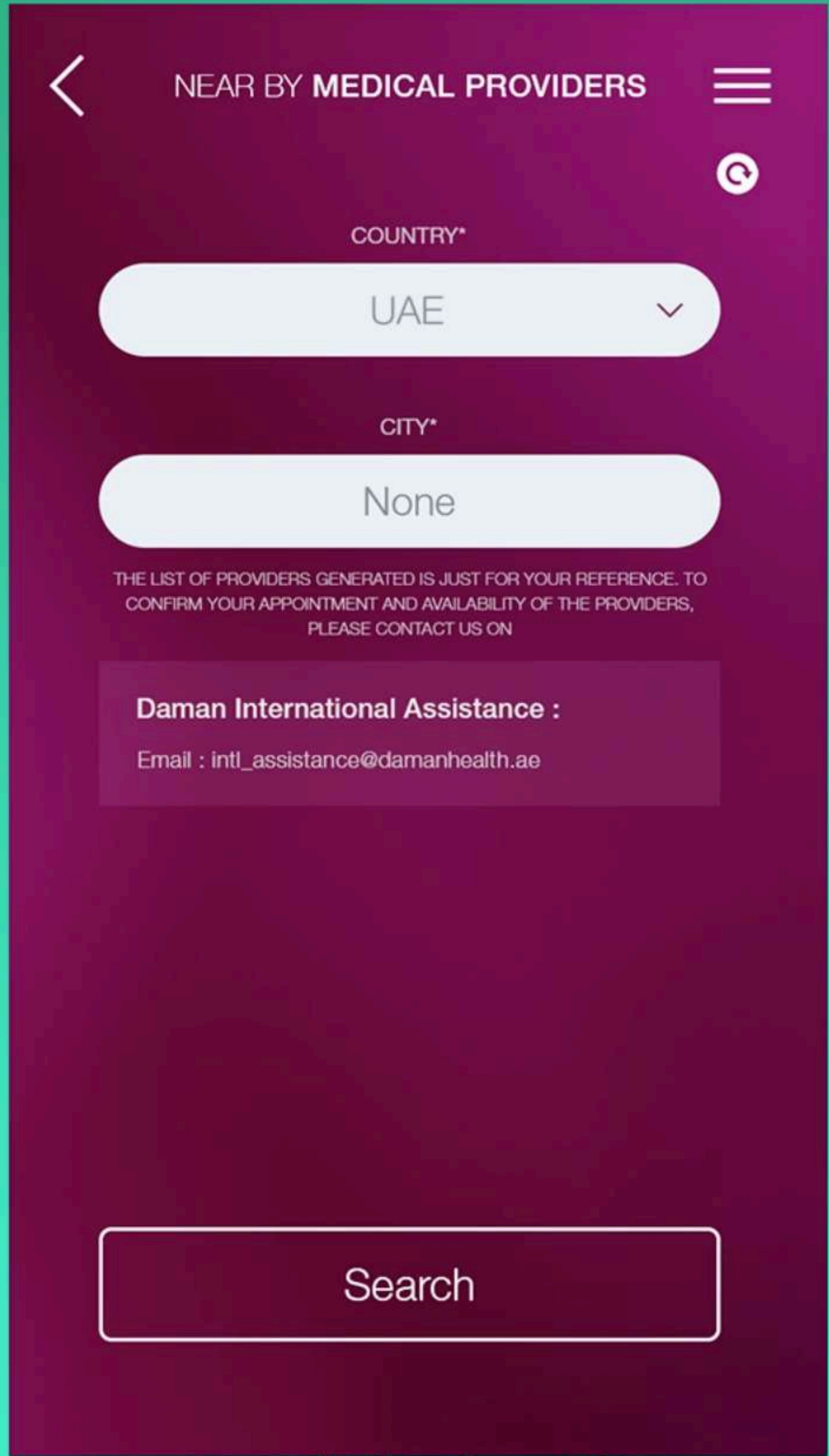


she is entitled to be treated without the need to pay out of her pocket

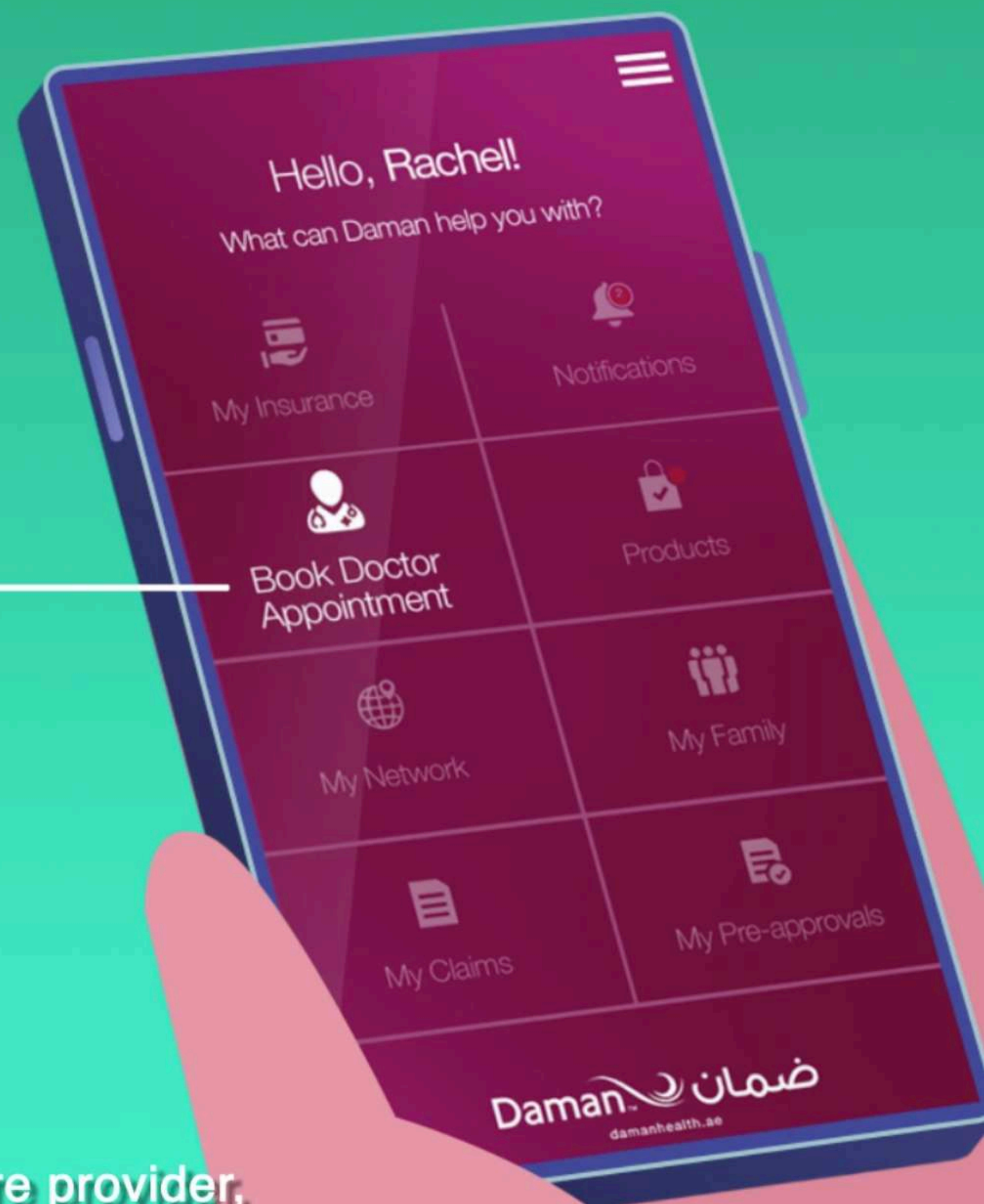
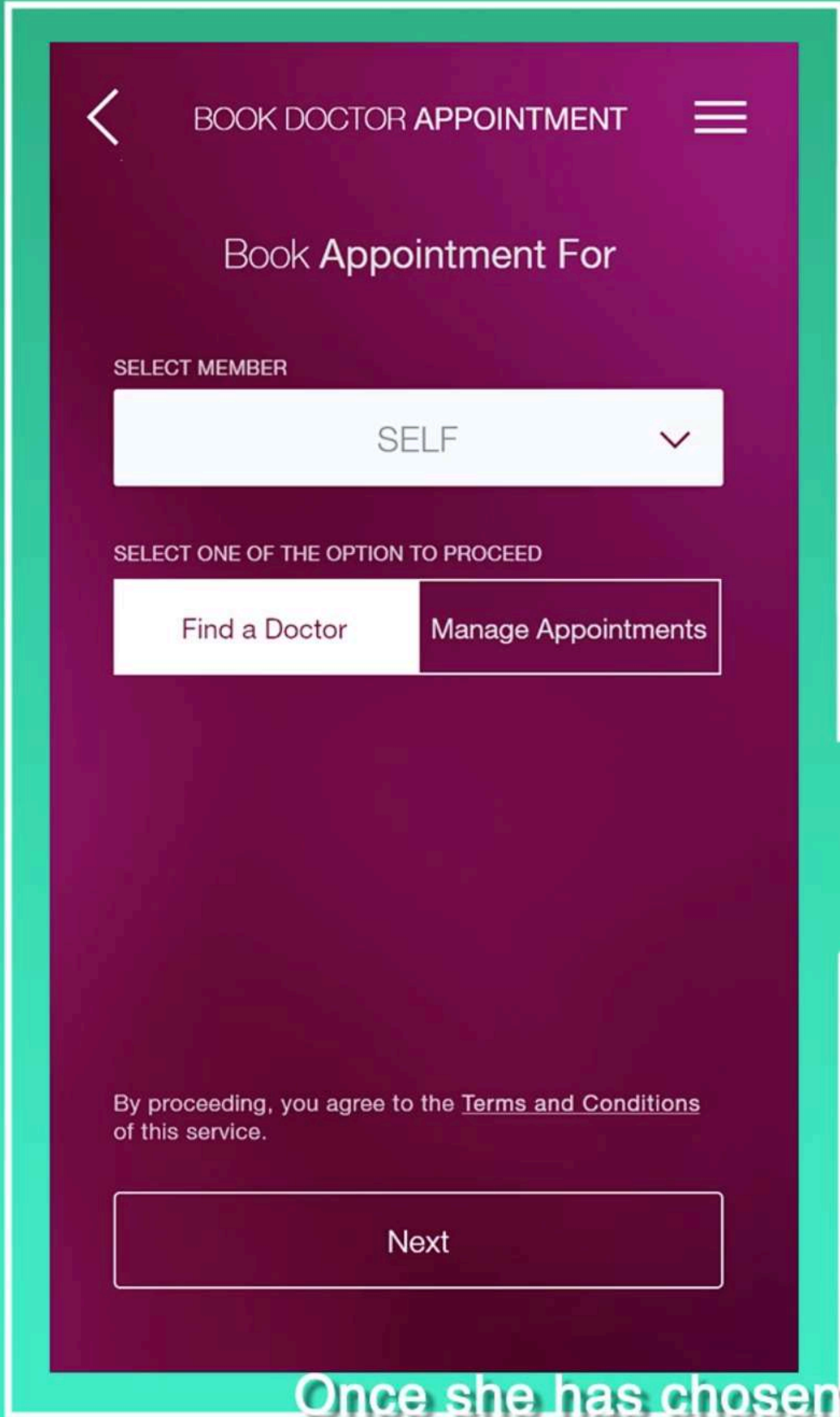


by choosing a provider under her policy's network.





She can search for healthcare providers near her through My Network.



Once she has chosen a healthcare provider,

BOOK DOCTOR APPOINTMENT

Book Appointment For

SELECT MEMBER

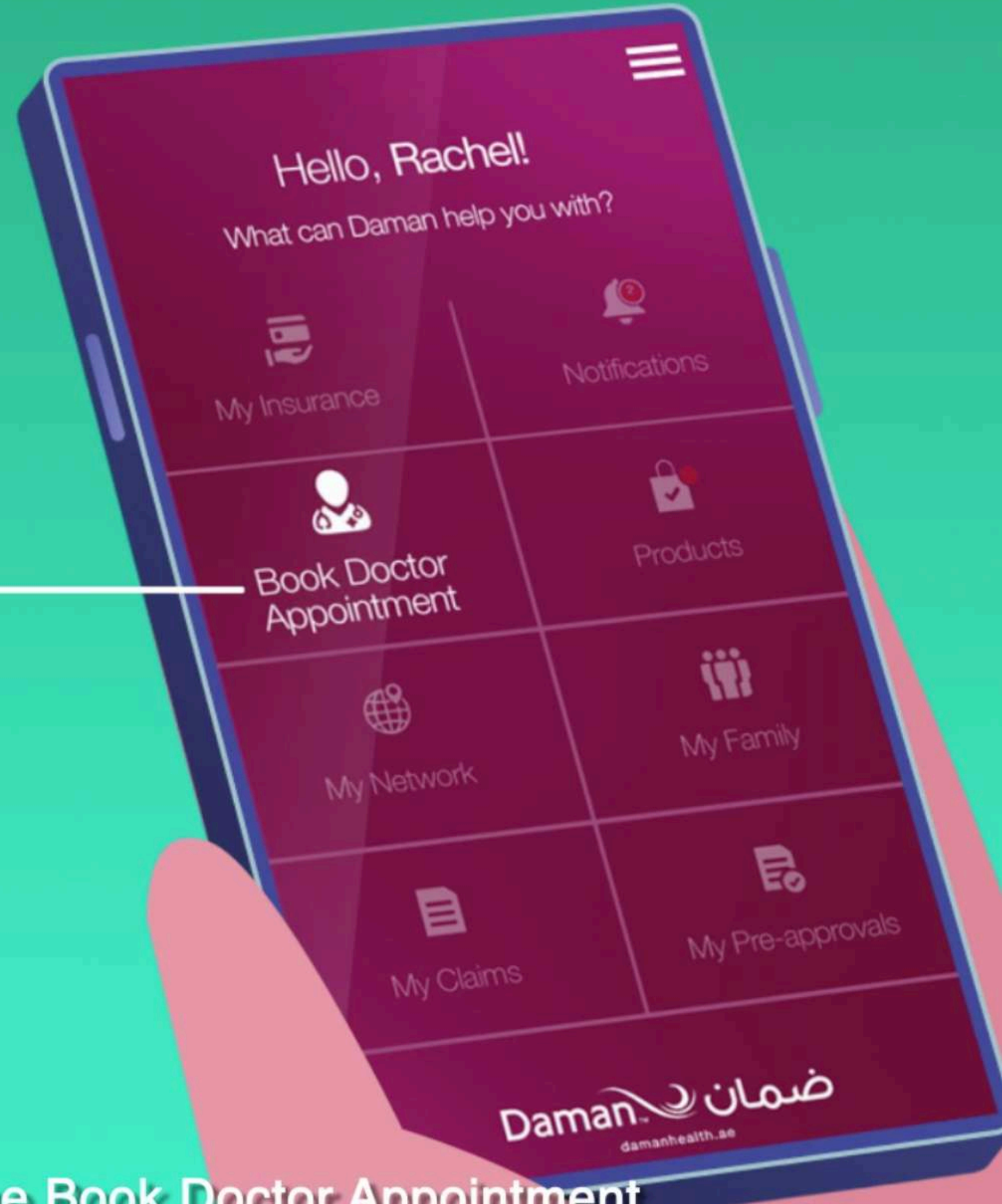
SELF

SELECT ONE OF THE OPTION TO PROCEED

Find a Doctor Manage Appointments

By proceeding, you agree to the [Terms and Conditions](#) of this service.

Next



she can immediately book an appointment using the Book Doctor Appointment.

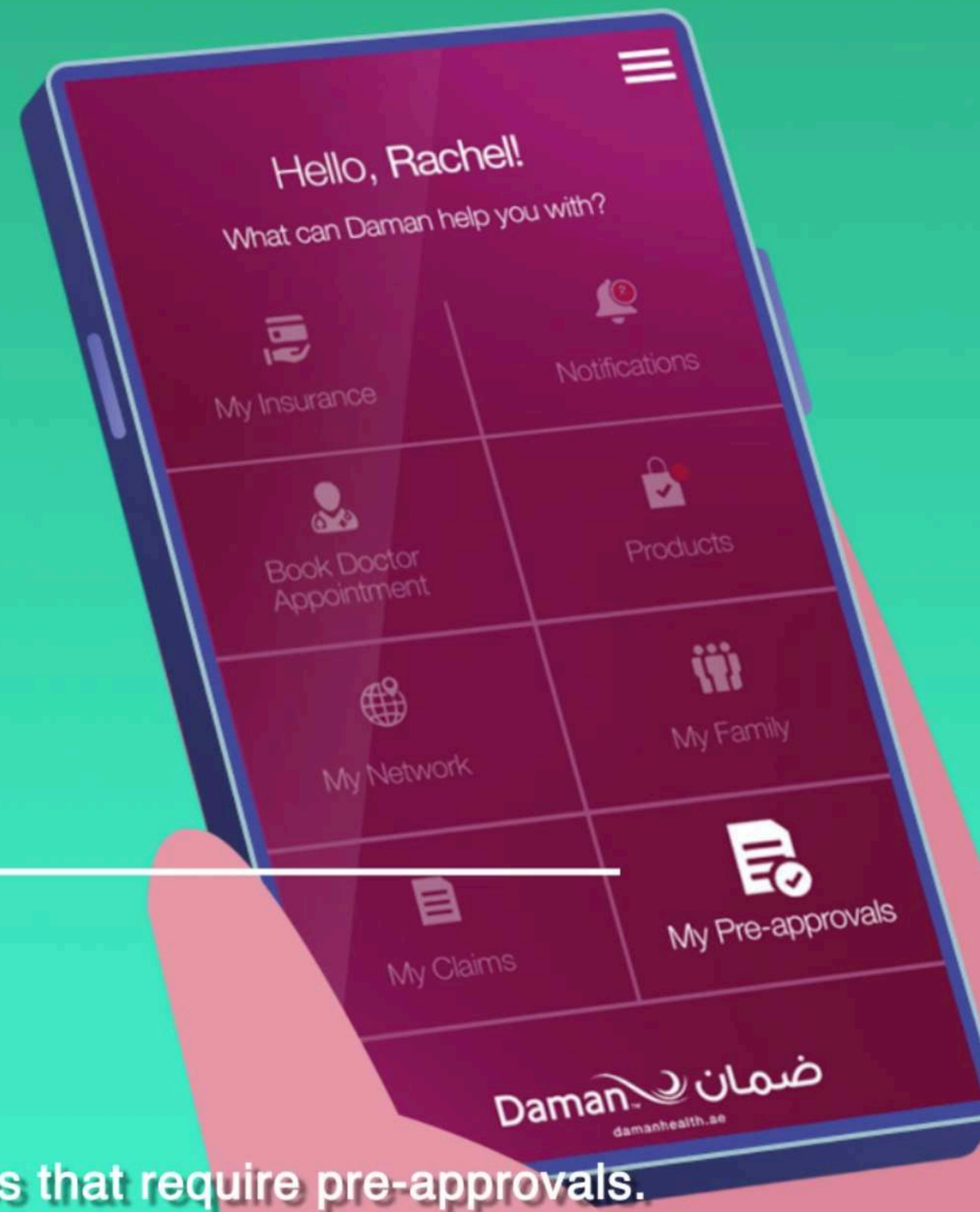
MY PRE-APPROVALS

Rachel Nicholson

Recent requests

Provider	Service Type	Status
Alia Hospital	Dental	Approved
Corniche Hospital	Out Patient	Under Process
NMC Specialty Hospital	In Patient	Partially Approved
Gulf Diagnostic Centre Hospital	Hospital	Approved
Seha Emirates One Day Surgery Center	Dental	Under Process
National Hospital	Out Patient	Rejected
Al Mazroui Medical Centre One Day Surgery	Out Patient	Rejected
Al Noor Hospital Clinic- HCT for Student (Women's College)	Out Patient	Under Process
Al Noor Hospital Clinics - Al Ain Branch 2	In Patient	Under Process
Emirates International Hospital	In Patient	Approved

DISCLAIMER MESSAGE: RECENT PRE-APPROVALS MAY NOT BE UPDATED IMMEDIATELY ON YOUR DASHBOARD



Once at the doctor, she may require some services that require pre-approvals.

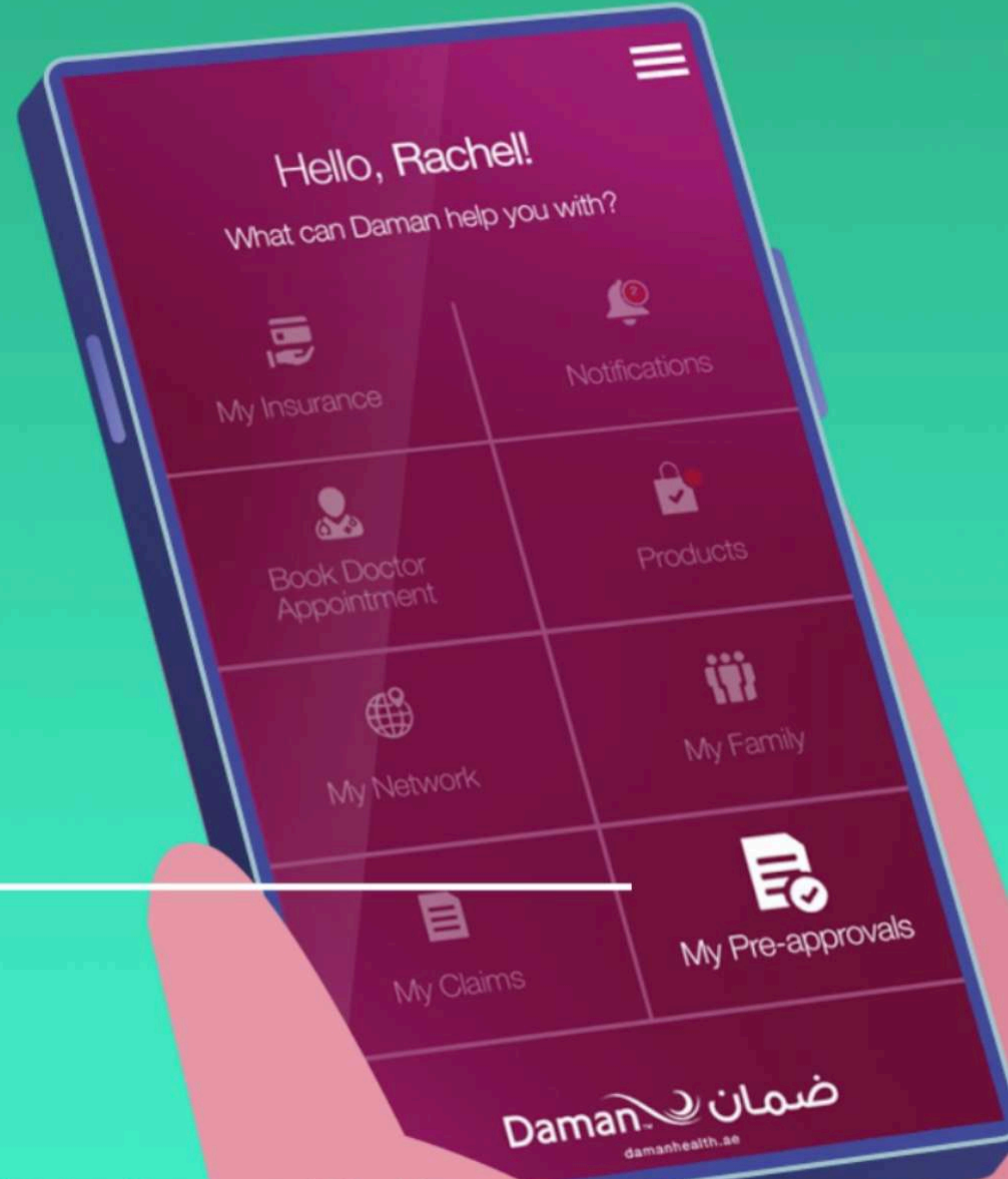
MY PRE-APPROVALS

Rachel Nicholson

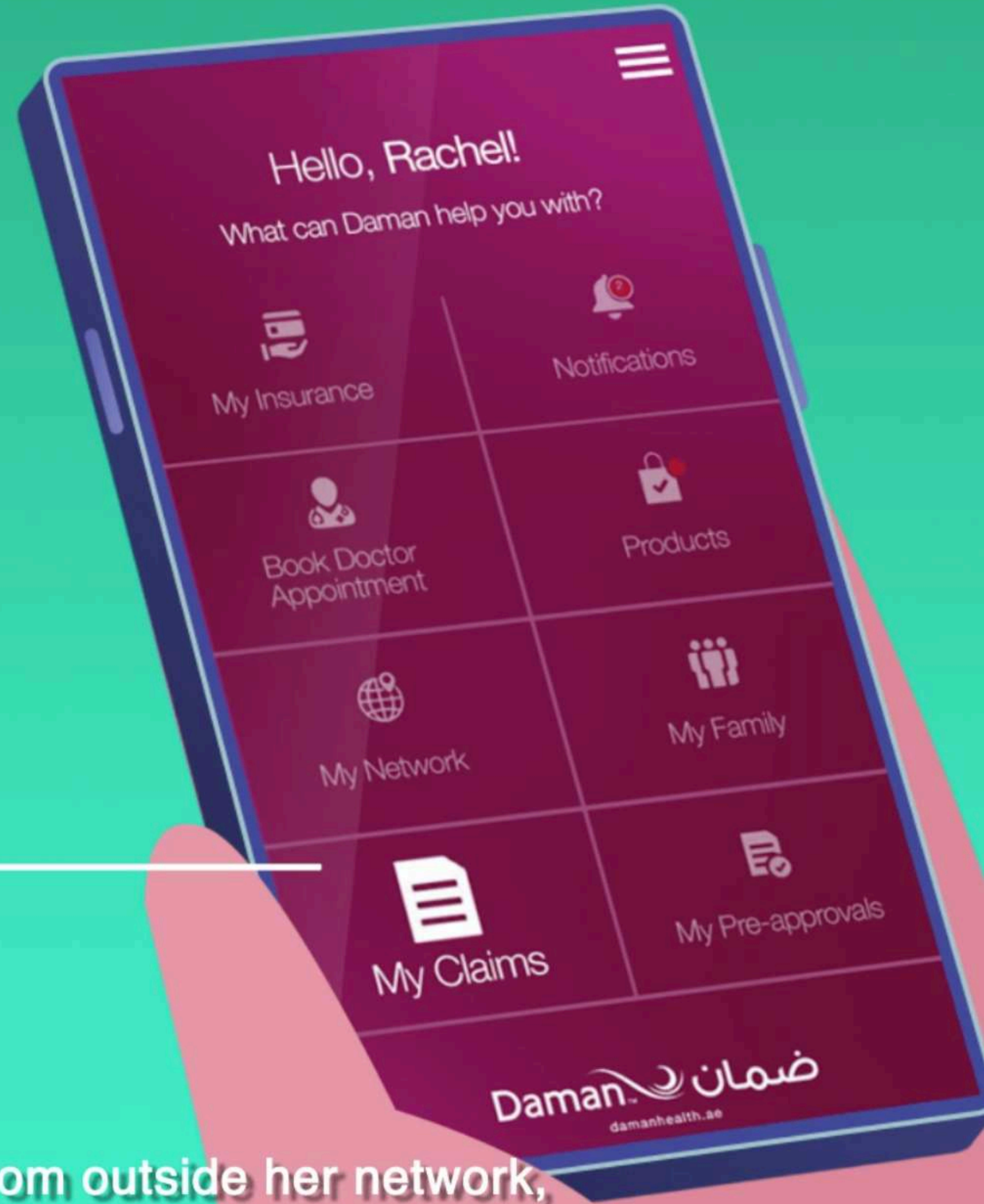
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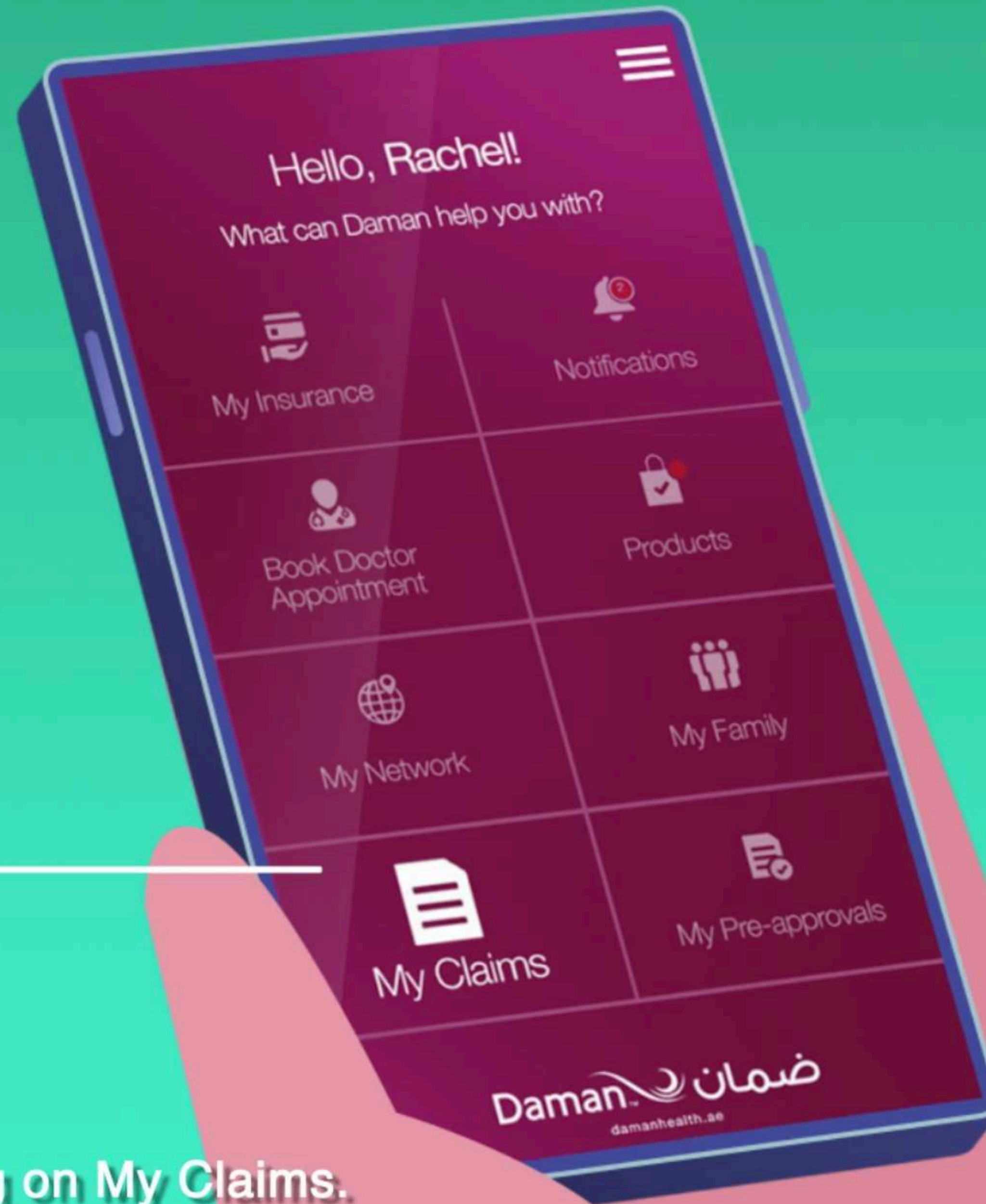
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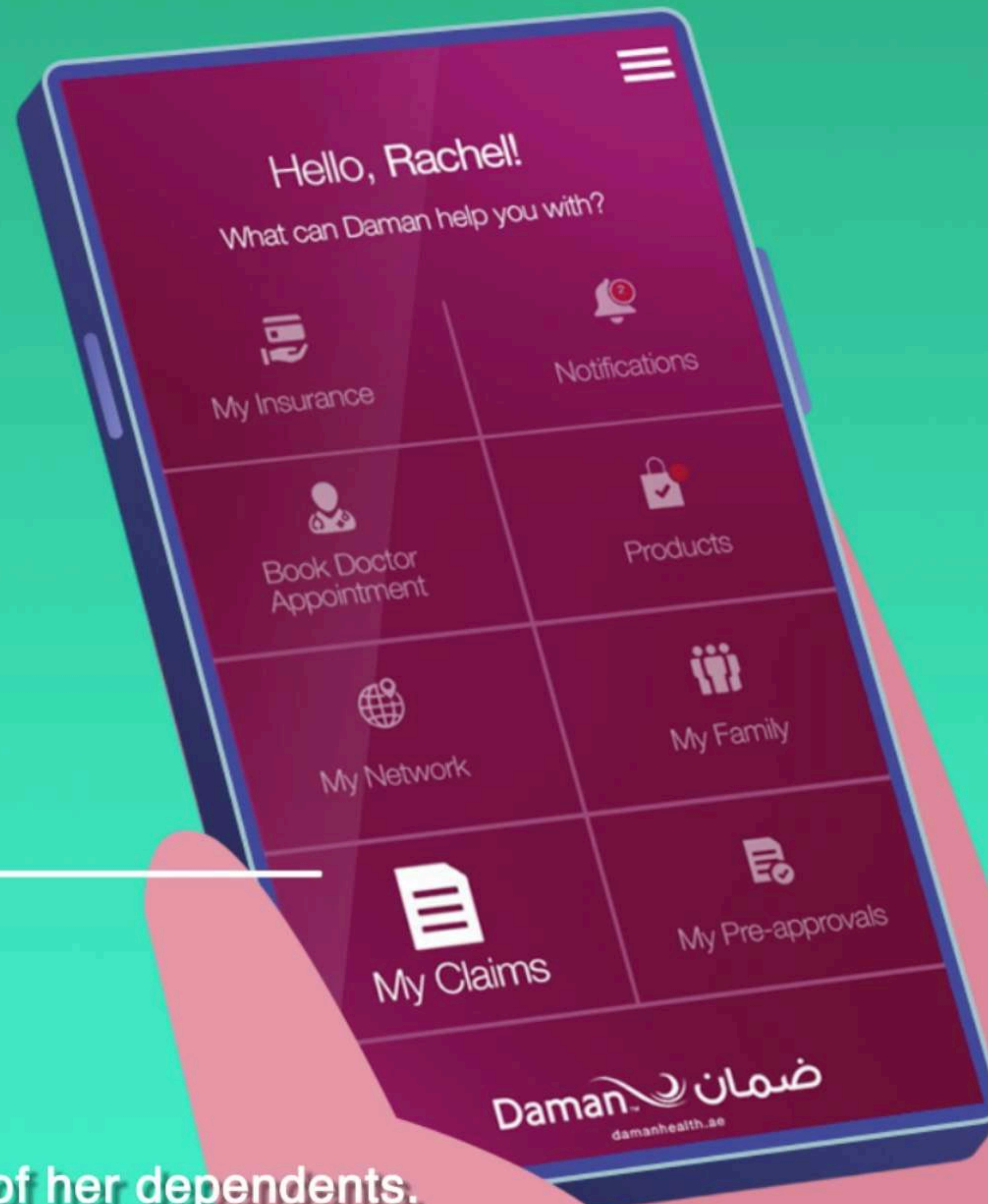
She can check on the real time status of the requested services on My Pre-approvals.



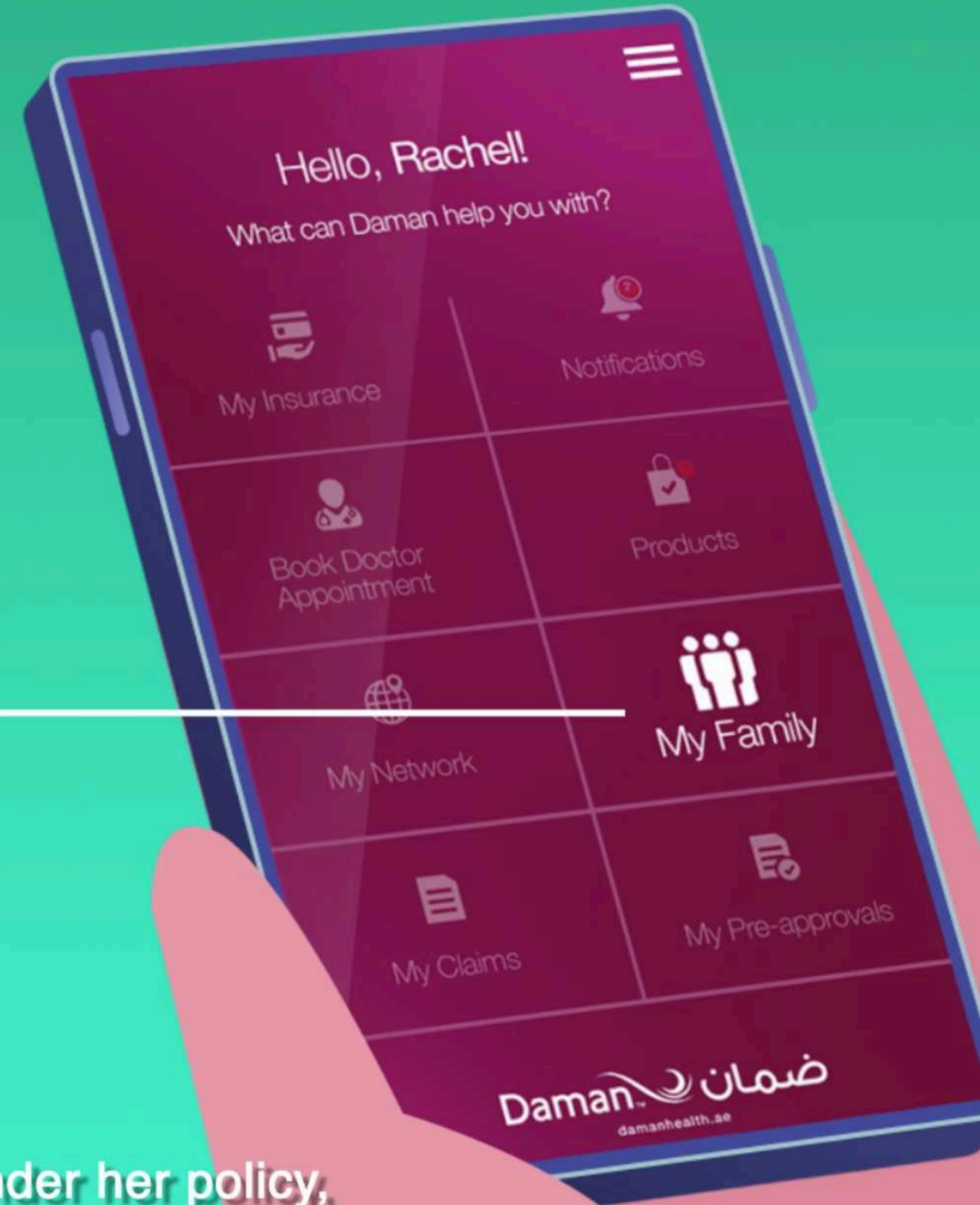
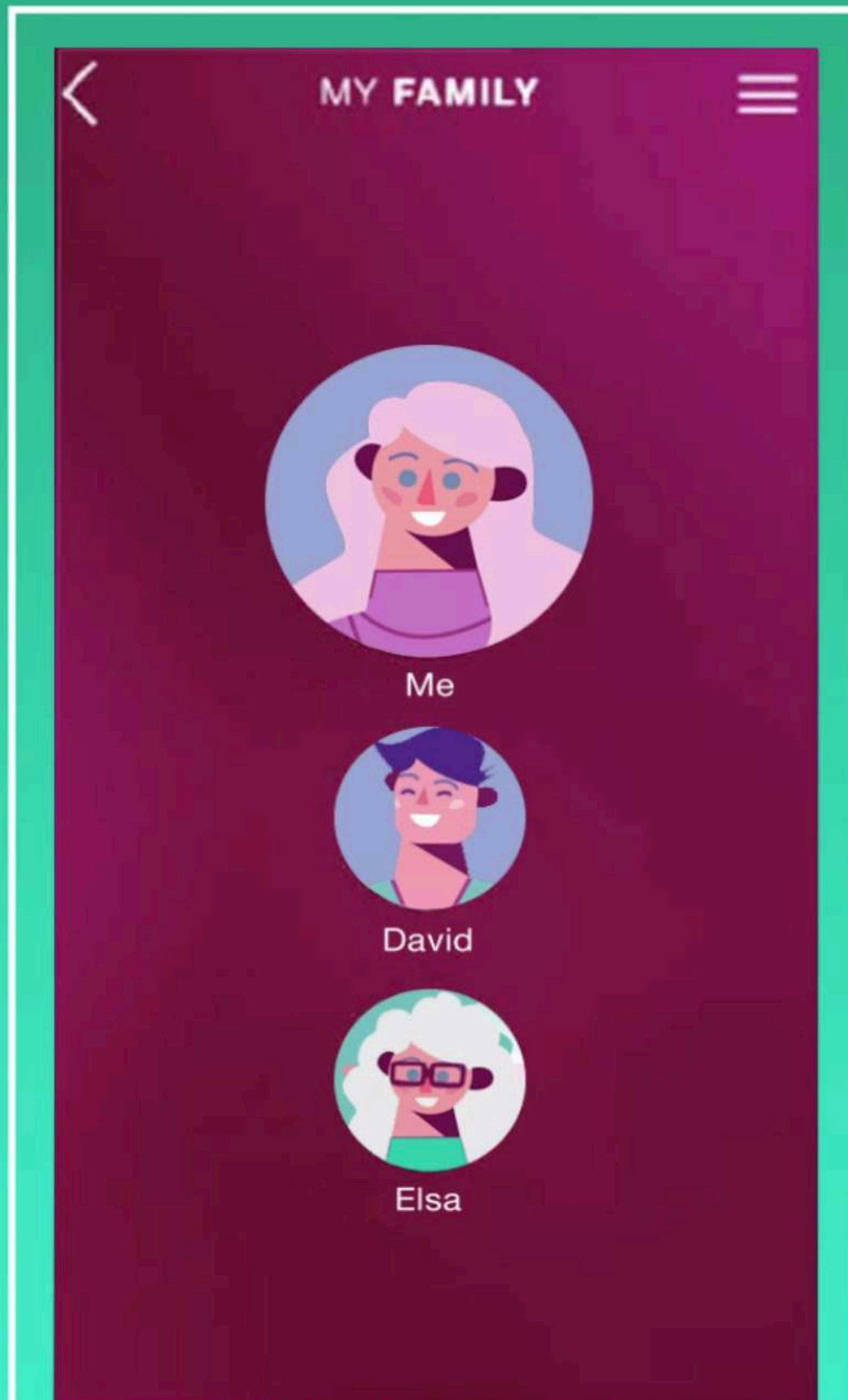
If its unavoidable that Rachel visits a doctor from outside her network,



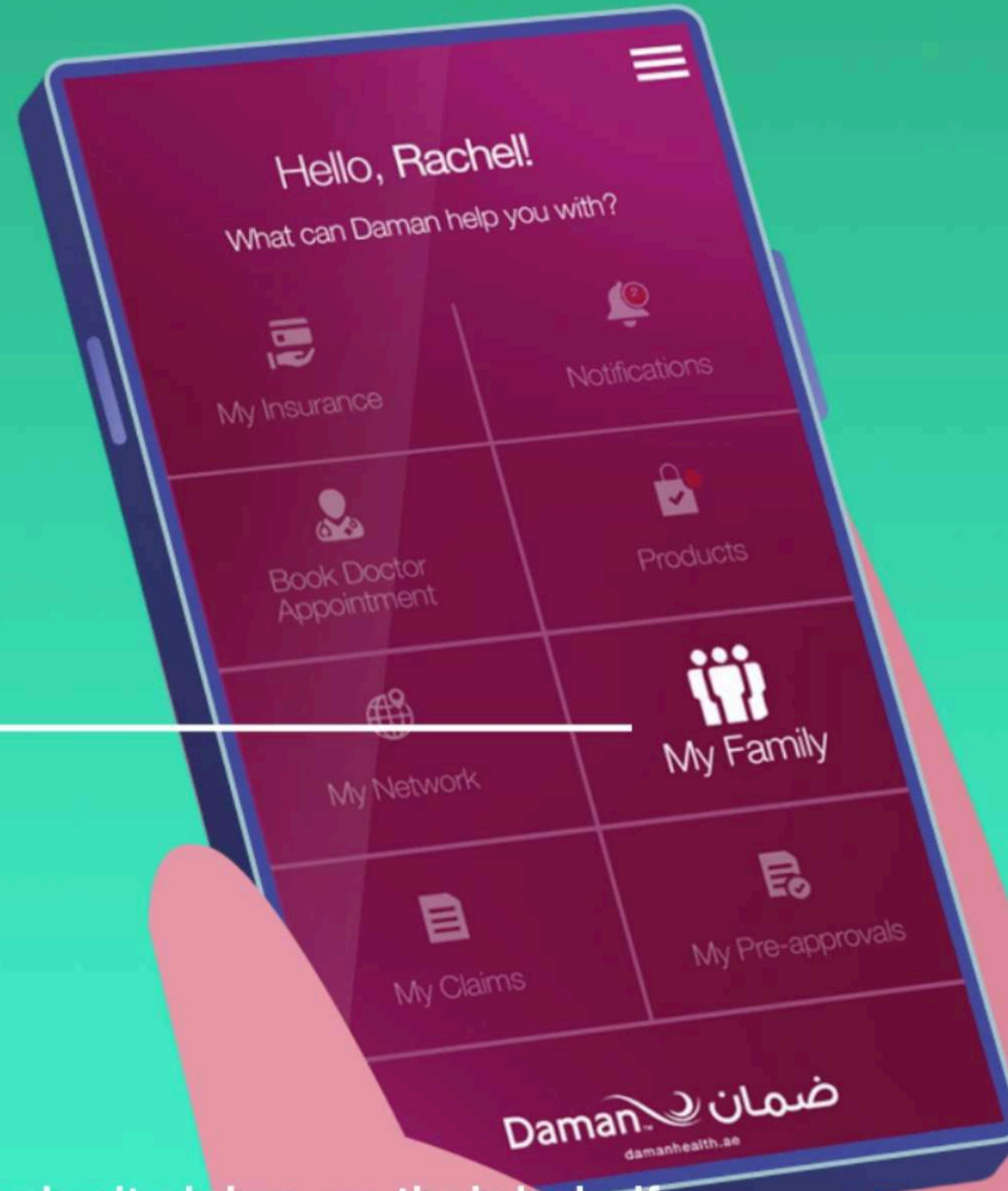
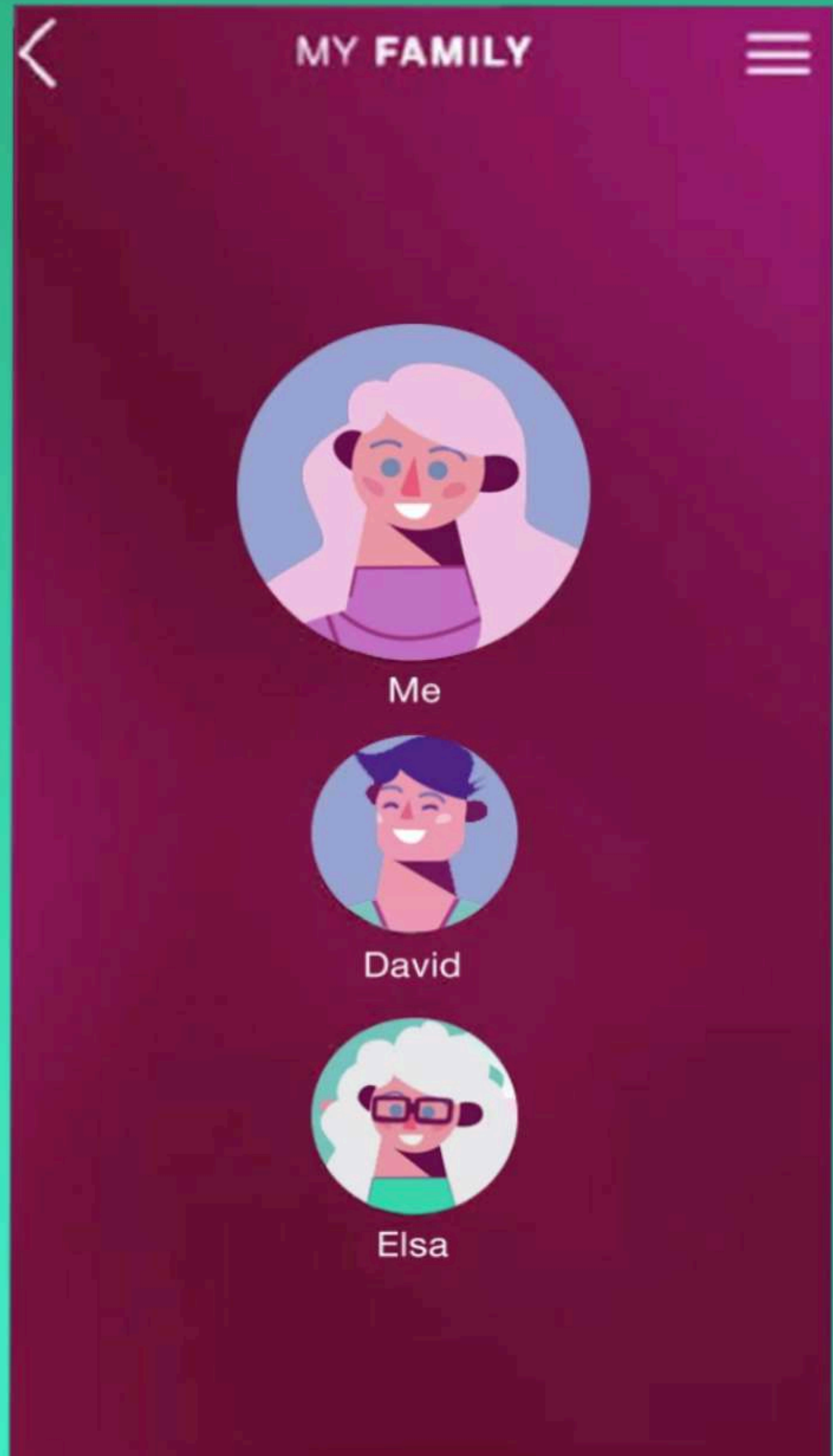
she can reimburse the cost by clicking on My Claims.



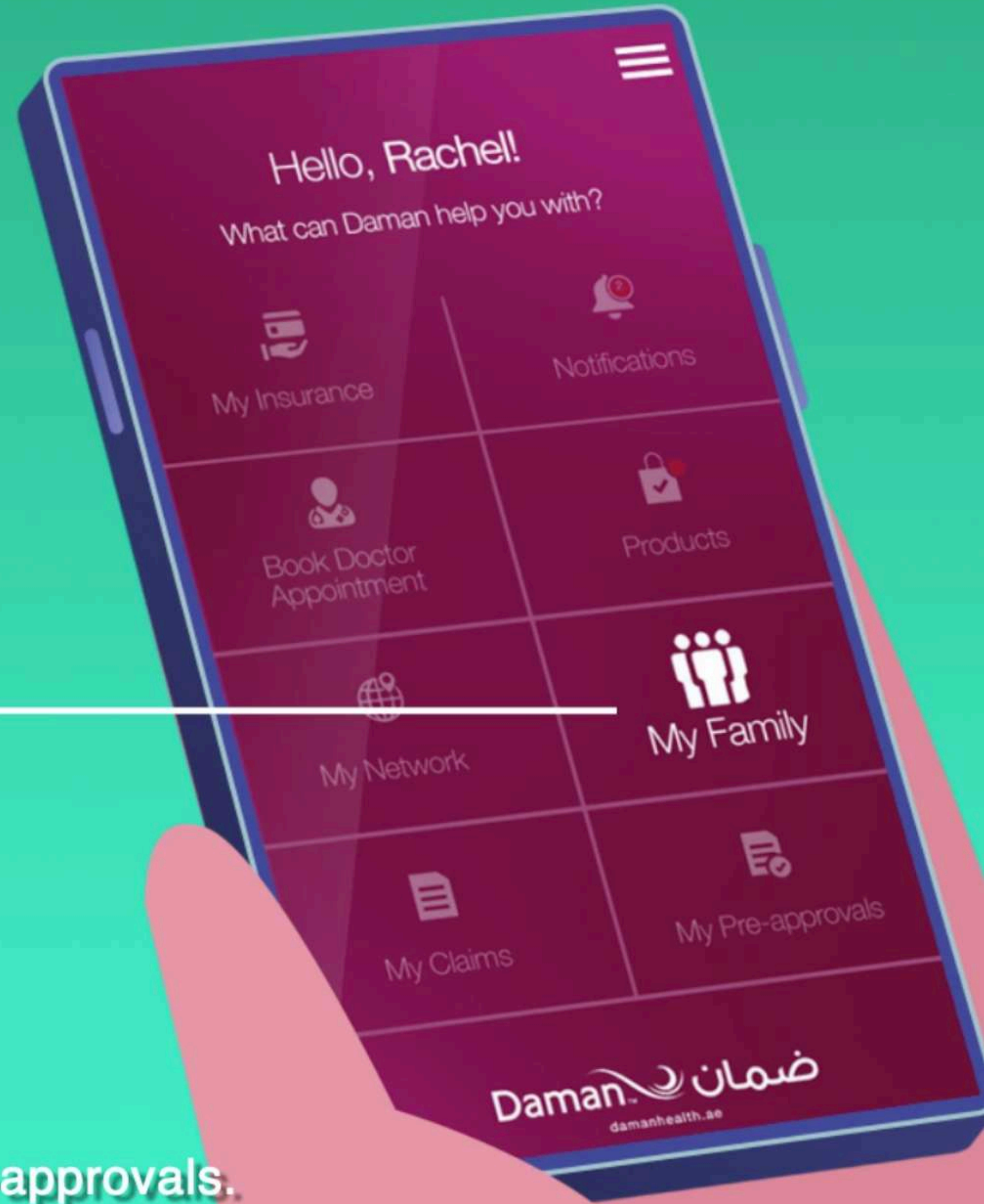
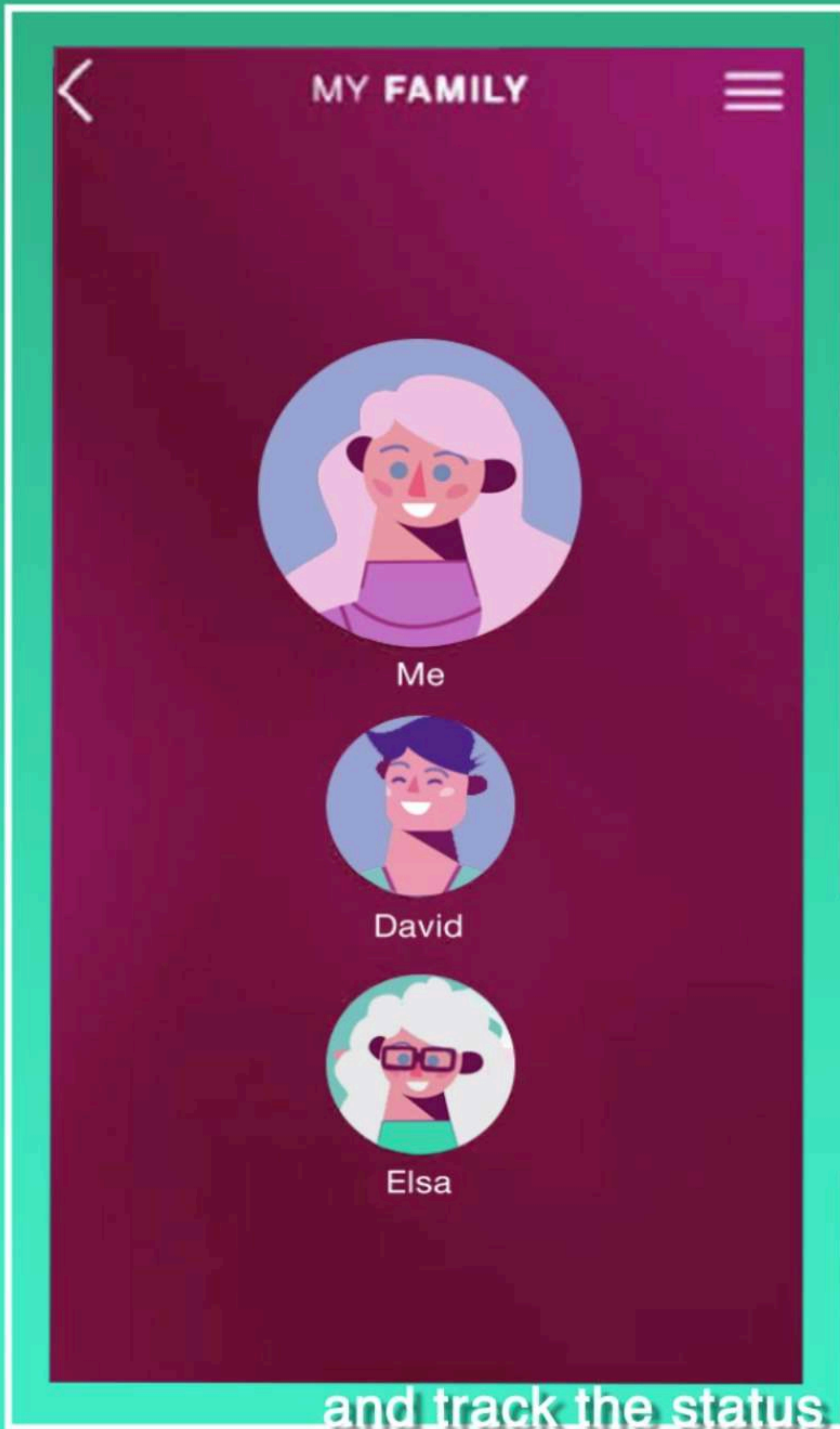
Rachel can also make claims on behalf of her dependents.



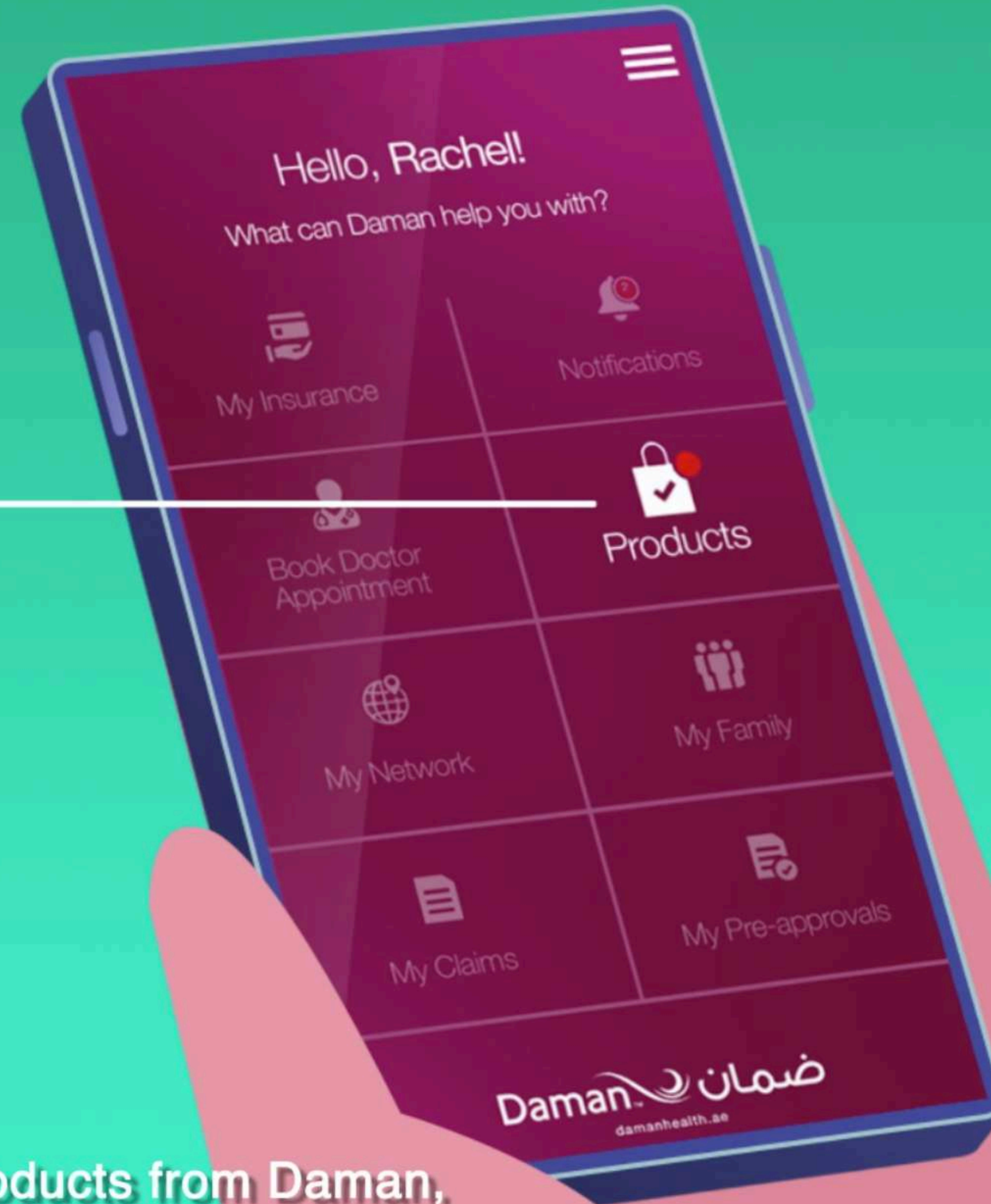
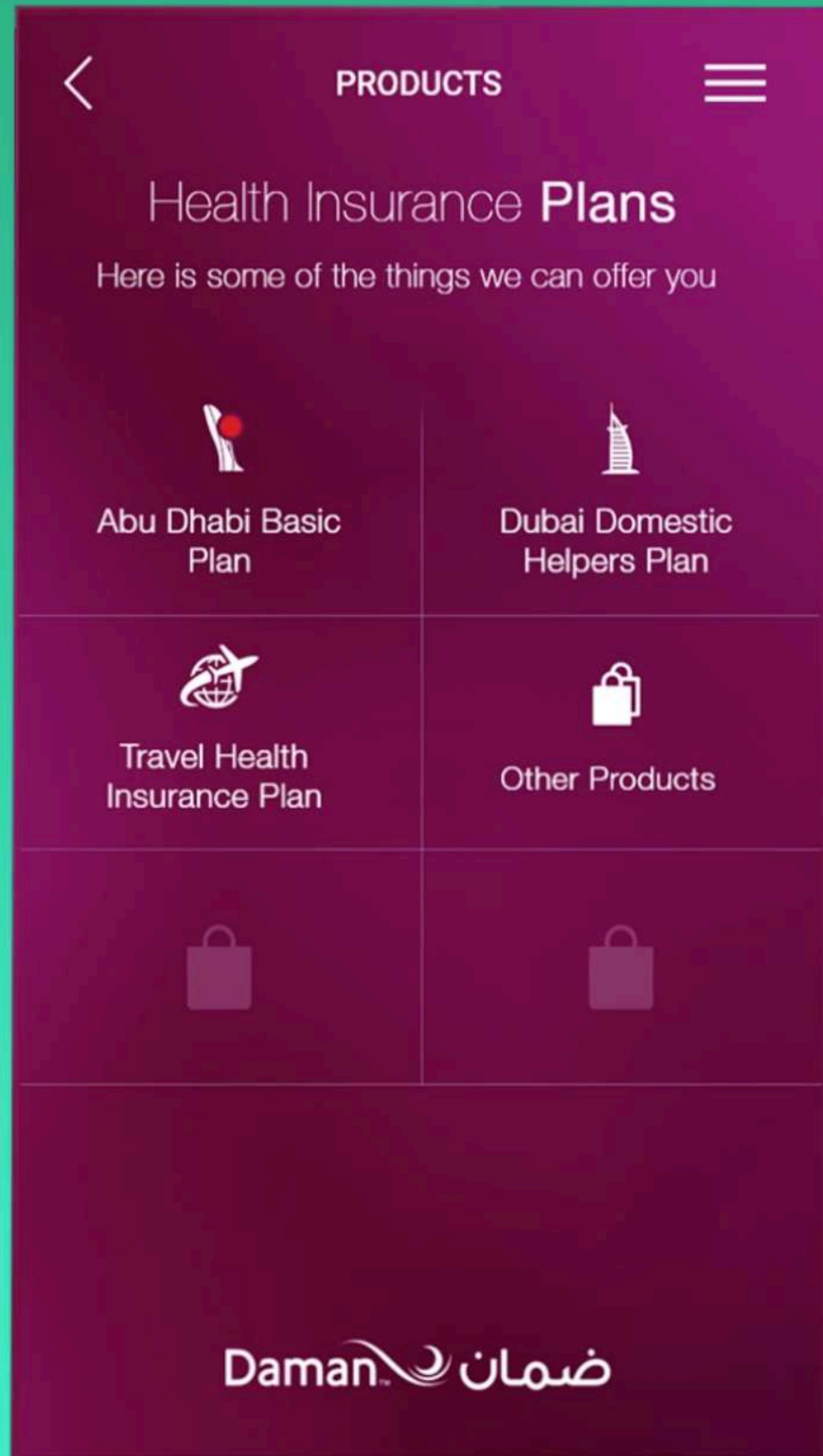
If Rachel has dependents insured under her policy,



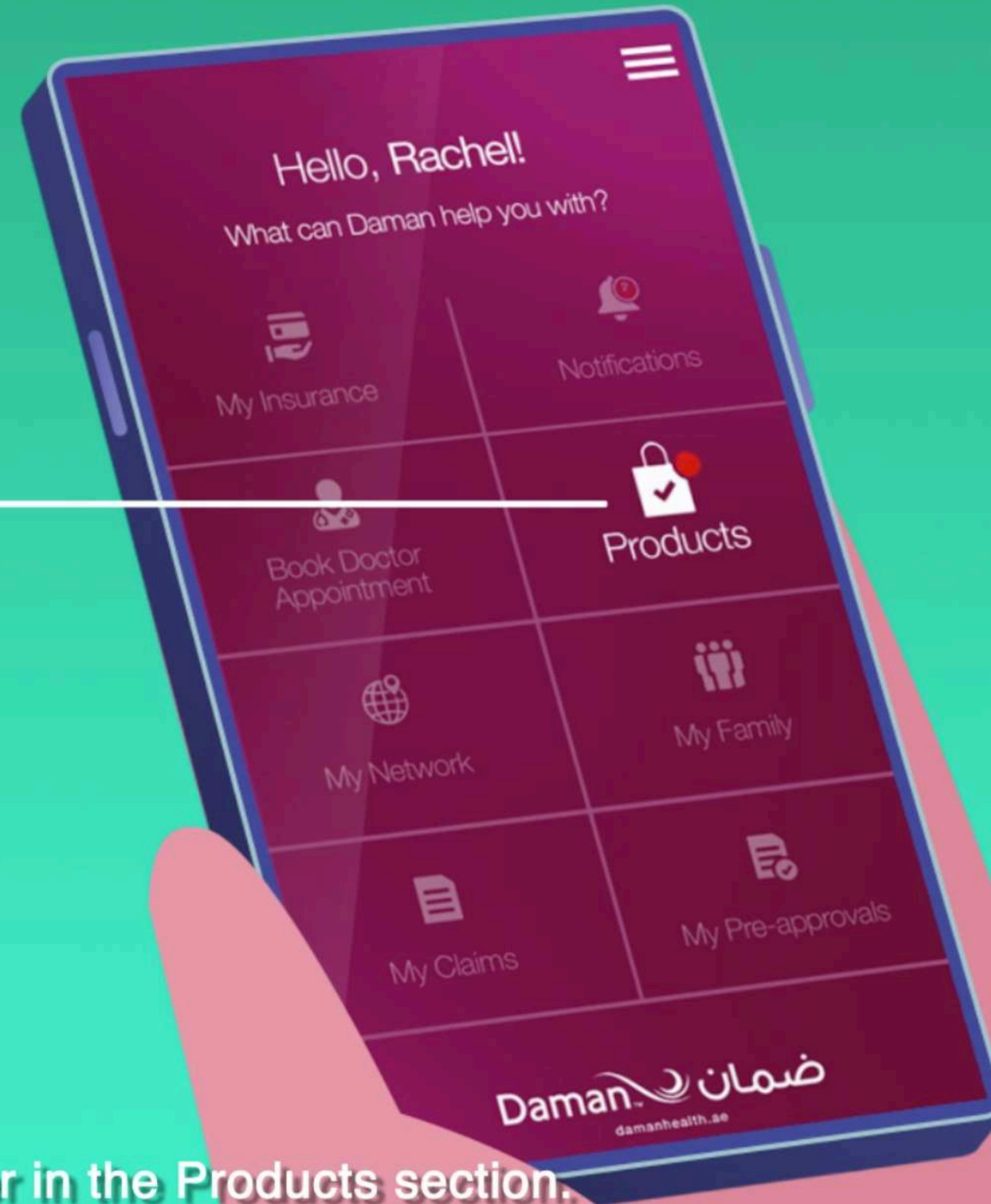
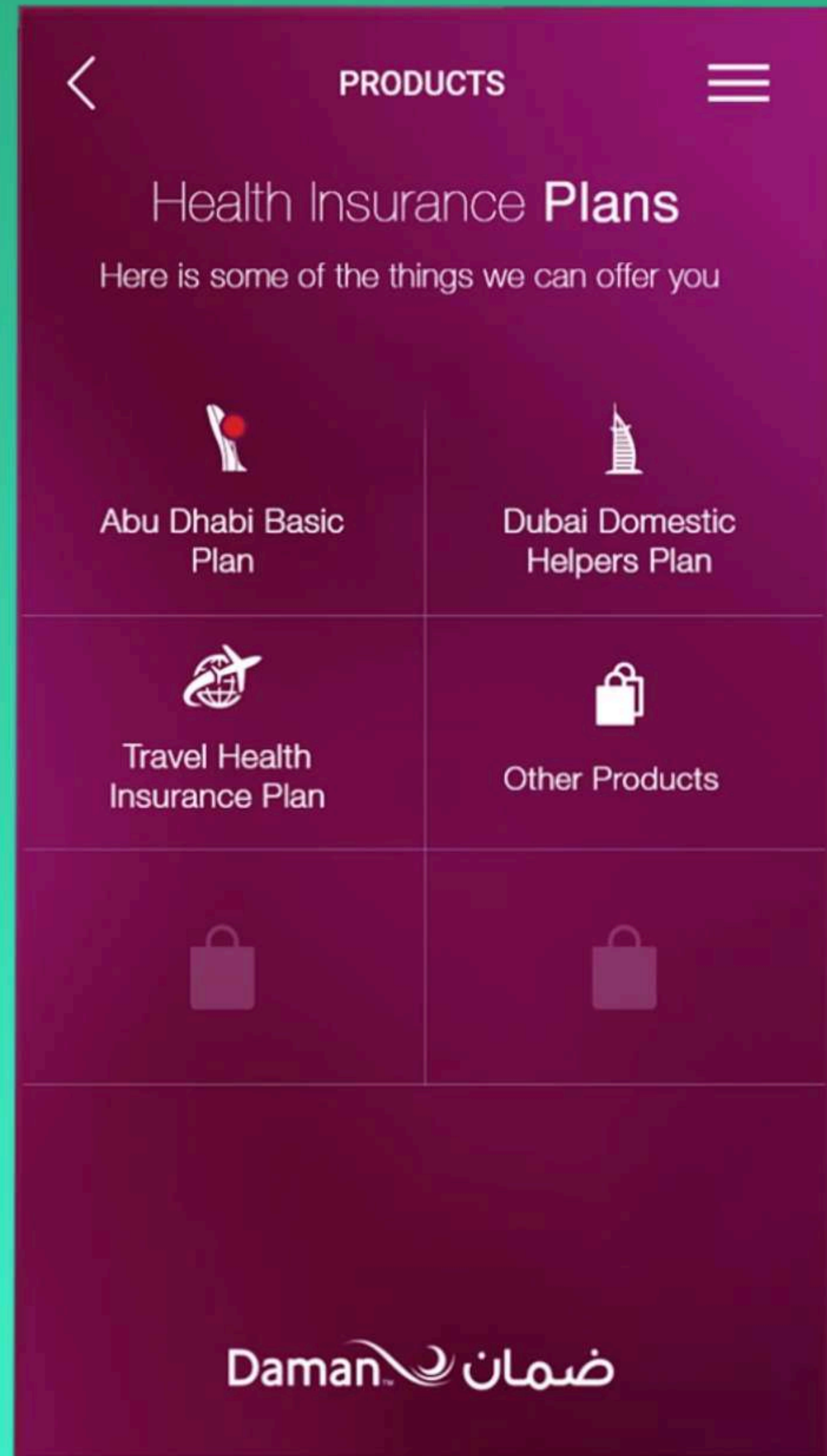
My Family allows her to see all minor dependents, submit claims on their behalf,



and track the status of their Pre-approvals.

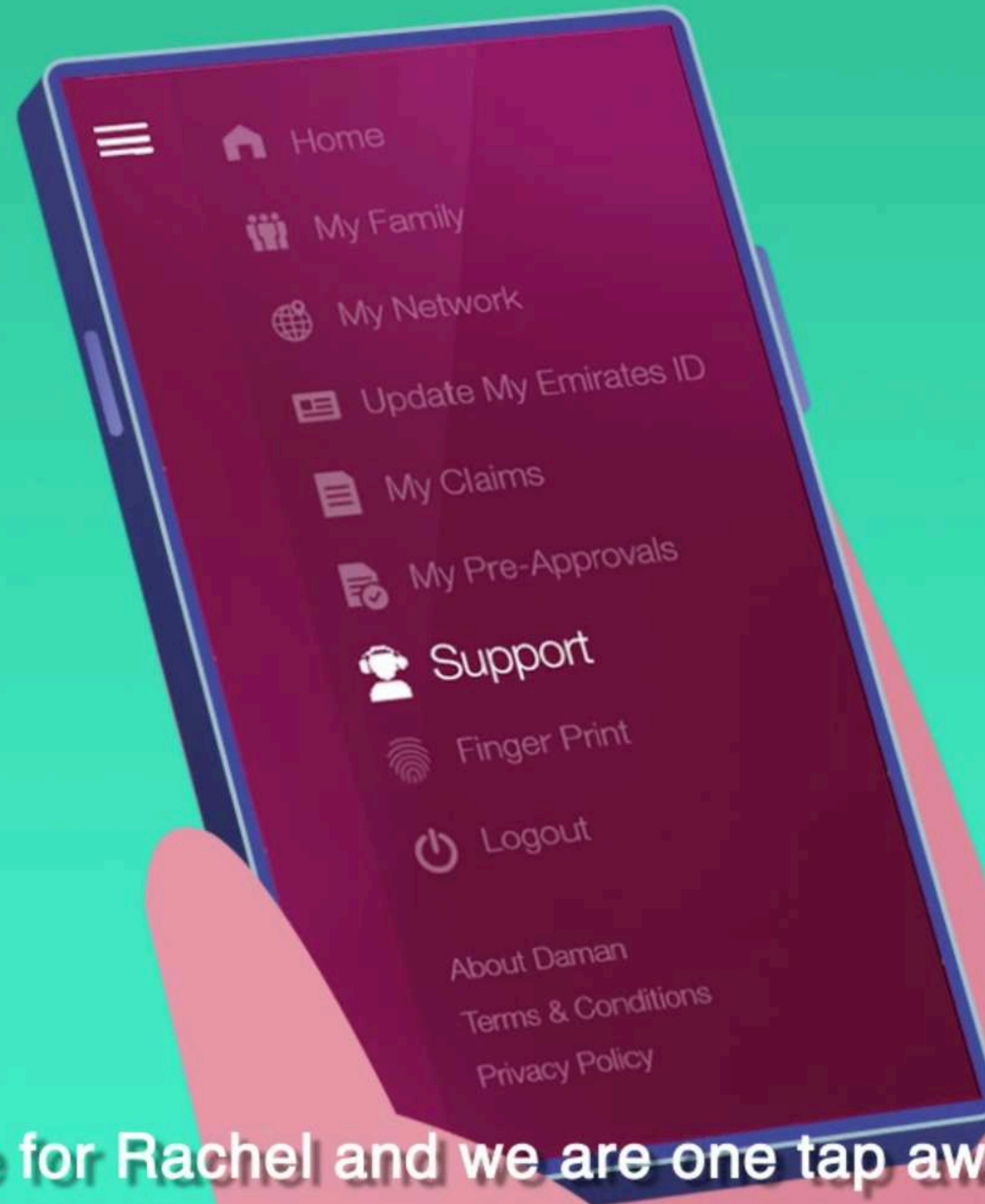


If Rachel wants to purchase additional products from Daman,

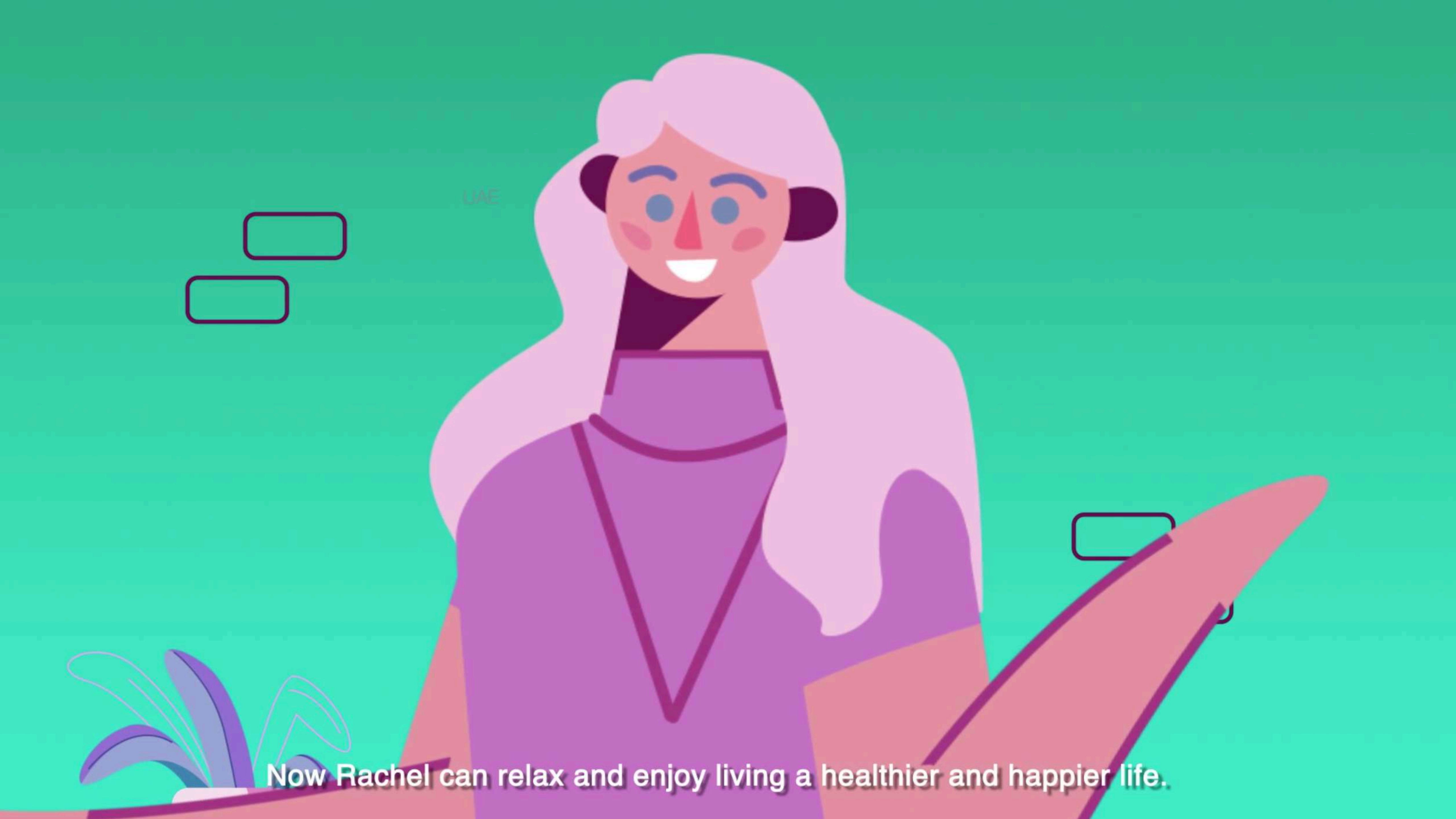


she can find the right insurance products for her in the Products section.

UAE



We are always here for Rachel and we are one tap away through the Support button.



UAE

Now Rachel can relax and enjoy living a healthier and happier life.



800 432626 (Toll-Free)



customerinfo@damanhealth.ae